



## Frequently asked questions on environment and quality at Ahlseil

The questions listed below are often raised in the course of our contacts with customers, suppliers and other interested parties. Should you have any further questions, do not hesitate to contact our quality and environment coordinators at [kvalite@ahlseil.se](mailto:kvalite@ahlseil.se) at any time. They will be pleased to help you.

### **Does Ahlseil have a quality management system (ISO 9000 system)?**

#### **Does Ahlseil have quality certification?**

Yes. Ahlseil has a quality management system certified by SEMKO-DEKRA (now Intertek) to ISO 9001 within the scope of the certificate. The system was originally certified in 1997 and has been developed further since then: it is now a part of an integrated company system that includes quality, environmental and ergonomic aspects.

### **Does Ahlseil have an environmental management system (ISO 14000 system)?**

#### **Does Ahlseil have environmental certification?**

Yes. Ahlseil has an environmental management system certified by SEMKO-DEKRA (now Intertek) to ISO 14001 within the scope of the certificate. The system was originally certified in 1999 and is now a part of an integrated company system that includes quality, environmental and ergonomic aspects.

### **Is Ahlseil EMAS-registered?**

No

### **Do Ahlseil's employees receive any environmental training?**

Yes. All employees concerned receive basic environmental training. Employees whose work has a specific environmental impact receive ongoing information or training.

### **Does Ahlseil employ a quality and environmental officer?**

Ahlseil employs quality and environmental coordinators who help the entire organisation with all relevant questions and coordinate activities such as internal audits. In addition, the purchasing organisation has a chemicals specialist who is responsible for the entire chemical-technical range.

### **Does Ahlseil make any environmental demands on its suppliers?**

All our suppliers and their products are assessed on the basis of quality and environmental criteria. In particular, all items subject to mandatory marking are monitored by Ahlseil's own chemist who also endeavours to achieve a more environmentally friendly range of products.

### **Does Ahlseil perform any environmental accounting?**

Currently, only internal accounting is carried out.

### **What is Ahlseil's greatest environmental impact?**

Transportation. We deliver about 6000 m<sup>3</sup> of goods to our customers and outlets each day from our logistics centre in Hallsberg. In order to minimize our environmental impact, goods are transported on long-haul routes via fully loaded trucks to about 35 goods terminals around the country where they are transhipped for local collective transport. But we also have an active approach to handling our waste, energy and chemical products in accordance with environmental criteria.

**What does quality mean for Ahlsell?**

That our customers receive a high level of service from us and work with us to our mutual benefit.

**Are the products that Ahlsell sells quality-marked or similar?**

Many products are type-approved or have a contents certificate. Ahlsell cooperates in the first place with large established suppliers who in turn guarantee the high quality of their products.

**Are the products that Ahlsell sells provided with environmental marking?**

Only a few of them, because we stock about 100,000 different items including many product groups for which environmental marking is inappropriate.

**Does Ahlsell sell any products that contain substances listed in the restricted substances or other database of the Swedish Chemicals Agency?**

Ahlsell's aim is that items that cannot be replaced by environmentally friendlier alternatives shall not contain more than 80% of the permissible limit for such substances. Such items are monitored at all times by Ahlsell's specialist for technical chemicals.

**Does Ahlsell satisfy the regulations on product responsibility for packaging?****Does Ahlsell accept its responsibility for handling used packaging?**

Yes. Ahlsell is affiliated with and contributes to REPA (Reparegistret AB), a nationwide service organisation for collecting and recycling packaging set up by Sweden's business and industry sector.

**Does Ahlsell have environmental/construction goods declarations for the products that it sells?**

Ahlsell does not have its own database for these two declarations. We refer to the databases of the suppliers and respective industry organisations. We can obtain these documents if required.

**Does Ahlsell have a goods information sheet (safety data sheet) for its products?**

Yes. For all products that are liable to mandatory marking according to the regulations of the Swedish Chemicals Agency. The goods information sheets are sent to our customers together with the deliveries and may also be downloaded from Ahlsell's website.

**Does Ahlsell satisfy the requirements on electrical and electronic products?**

Ahlsell satisfies the requirements of the following directives: the RoHS Directive (Restriction of the use of certain Hazardous Substances in electrical and electronic equipment) and the WEEE Directive (Waste from Electrical and Electronic Equipment).

**Are Ahlsell's products CE-marked?**

Yes, wherever this is a requirement. In brief, CE-marking means:

- The safety, health and environmental requirements are satisfied
- The procedures specified by all relevant directives have been followed

**How does Ahlsell dispose of its waste?**

Each facility sorts its waste at source to the degree that is both environmentally safe and economical.