

# ahlsell

## Welcome to Ahlsell's Capital Markets Day 2018

Stockholm, 4 September 2018



#### Karin Larsson Head of IR and External Communication

- Joined Ahlsell as Head of IR in 2017
- Previous positions: IRO at Atlas Copco, Stockholm, and Equity sales at SEB Enskilda and Barclays Capital, both positions in Frankfurt



### Agenda for the day



Johan Nilsson CEO



Kennet Göransson CFO

**Mikael Falk** 

Head of M&A

15 minutes T Q&A session 1

Coffee break



Head of operations Sweden

**Claes Seldeby** 



**Rune Flengsrud** Head of operations

Mika Salokangas Head of operations Finland

15 minutes T Q&A session 2

Branch insight tour

Bus to dinner

Dinner

Closing remarks / Walk to branch







#### Johan Nilsson President and Chief Executive Officer

- Appointed Group CEO in 2015
- Joined Ahlsell in 2008 as Head of Operations Sweden
- Previously CCO of Sanitec, CEO of IFÖ Sanitär and IDO
- M. Sc. Business and Economics, Lund University Sweden and M.Sc. Engineering, Lund Faculty of Engineering, Sweden





#### Ahlsell at a glance

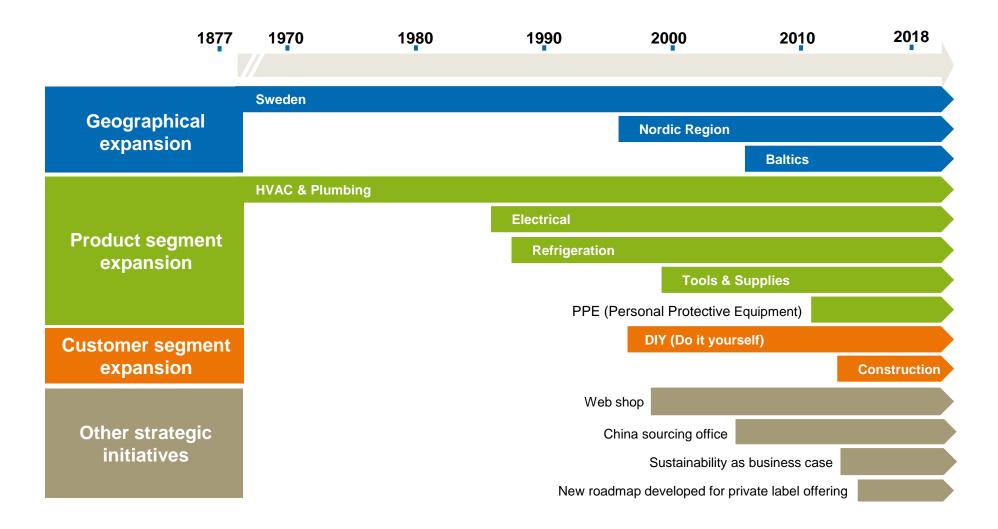
Long track record of profitable growth

The Nordics is a good place to be

Strategy for future profitable growth



### A strong success story... and the journey continues





### Leading Nordic distributor in three product segments





### **Successful one-stop-shop for professionals**



Strong sales force ~ 3 900 sales people (of 5 800)





### For the customer: Unique distribution capacity

- The broadest product offering in the Nordics
- Strong local presence with specialist sales force
- Accurate next morning delivery
- Optimisation of transports
- Value-added delivery
- Lowering total cost



#### **Fragmented and loyal customer base**

#### More than 100 000 active customers

80% of sales derive from customer relationships Ionger than 5 years



SME customers contribute to 45% of sales

Top 10 customers account for 6% of sales

### For the supplier: Unique presence

- Cost-efficient access to a loyal customer base in a geographically large and attractive market
- The largest sales force in B2B in the Nordics
- Strong omni-channel market access
- Constant work towards improvements

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### For the employee: An attractive employer

- Opportunity for development
- Healthy values and good leadership
- Work for increased diversity
- A safe and sustainable workplace
- Constant improvement



#### Ahlsell at a glance

#### Long track record of profitable growth

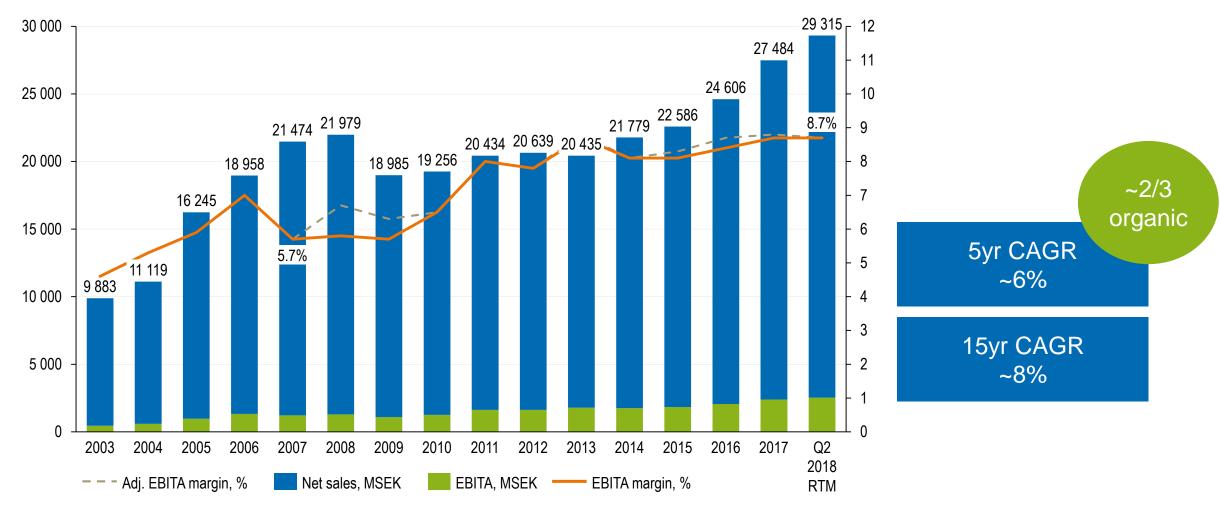
The Nordics is a good place to be

Strategy for future profitable growth



### Long track record of profitable growth

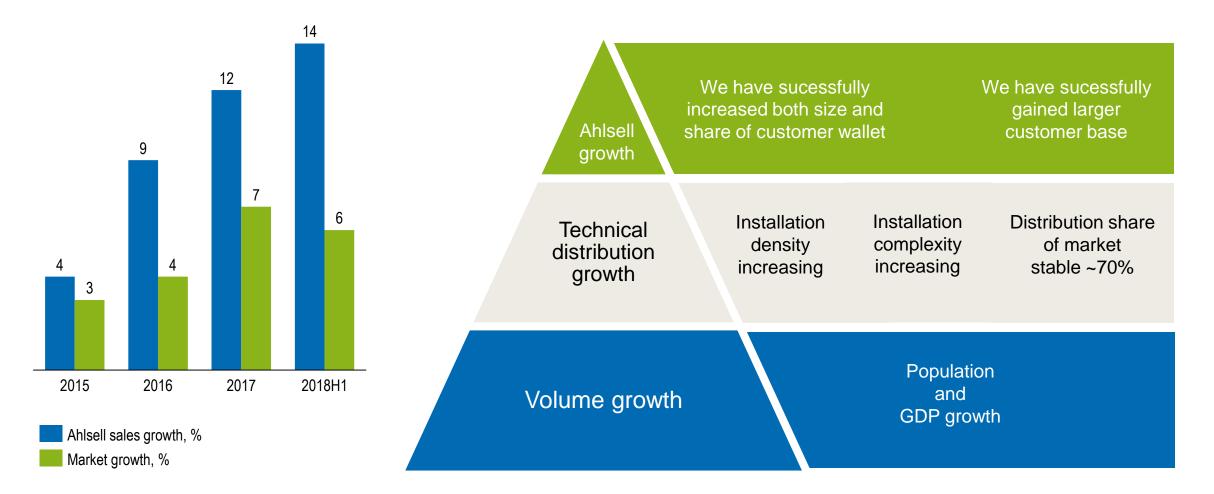
#### Net sales, EBITA and EBITA margin



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### Historically, Ahlsell has outgrown the underlying market

#### Ahlsell growth vs. market growth







#### Ahlsell at a glance

Long track record of profitable growth

The Nordics is a good place to be

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#### The Nordics is a good place to be

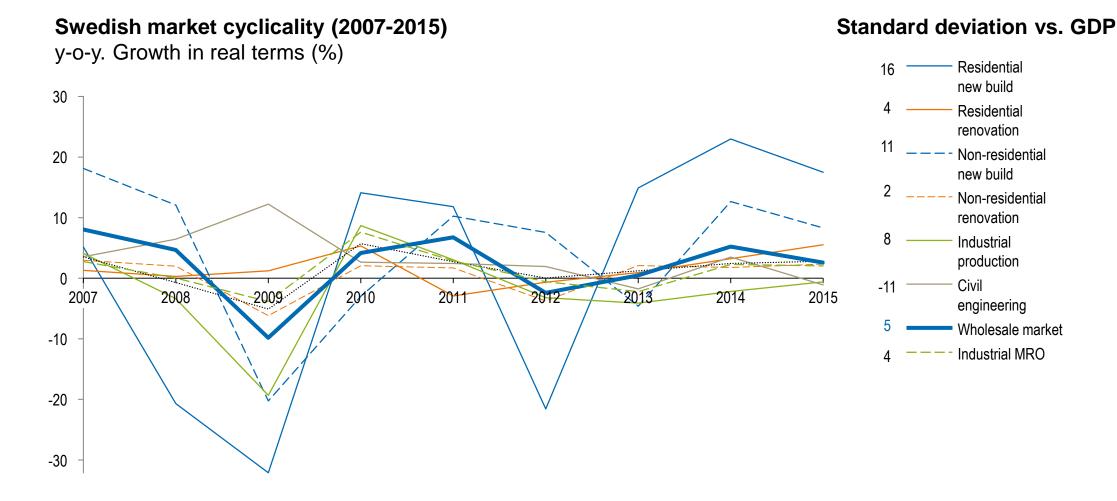
- GDP outlook favourable for the coming years
- Diversified industries throughout the different countries create a stable business environment
- Large current base of buildings and infrastructure to maintain and develop for many years ahead
- Population in main markets expected to increase by 22% in ~20 years

### Mixed directions, but aggregated points in positive direction

New construction		Renovation		Industrial	lafaa atuu atuu a
Residential	Non-residential	Residential	Non-residential	Production	Infrastructure
<ul> <li>Population growth</li> <li>Number of dwellings</li> <li>Interest rates</li> <li>House prices</li> </ul>	<ul> <li>Vacancy levels</li> <li>Number of buildings/ commercial space</li> </ul>	<ul> <li>Number of dwellings</li> <li>Regulations and subsidies</li> <li>Housing stock age</li> <li>Number of transactions</li> </ul>	<ul> <li>Building stock age</li> <li>Leasing renewals</li> <li>Number of transactions</li> </ul>	<ul><li>Manufacturing output</li><li>Industry capex</li></ul>	<ul> <li>Population growth</li> <li>Urbanisation</li> <li>Age of existing infrastructure</li> <li>Political initiatives</li> </ul>
15% of Sales	15% of Sales	<b>35%</b> of Sales		20% of Sales	15% of Sales

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#### Historical data shows that market is only moderately cyclical



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#### Ahlsell at a glance

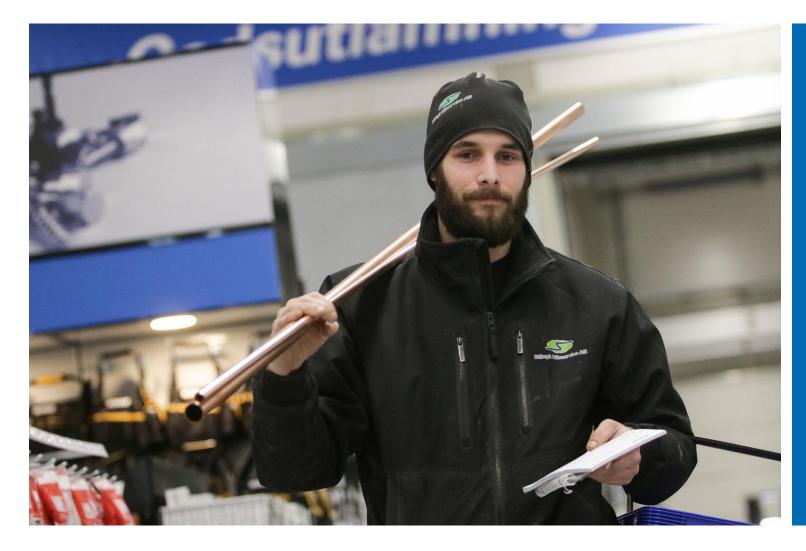
Long track record of profitable growth

The Nordics is a good place to be

Strategy for future profitable growth



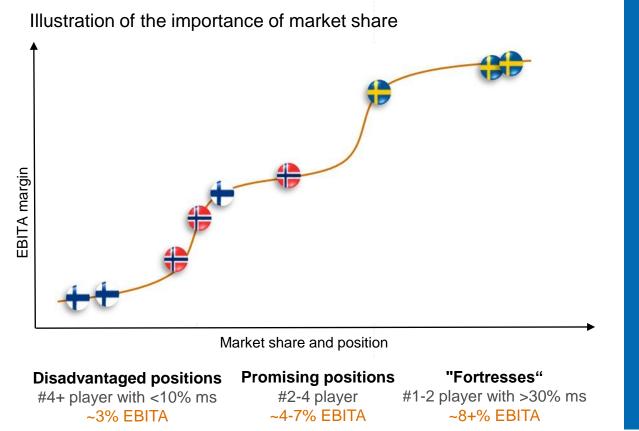
#### **Create value for the customer!**



Ahlsell makes it easier to be professional



### Nordic market leader with bottom line potential



Market % of group % of group adj.EBITA position sales Sweden **66** 85 1-2 Norway 19 2-4 Finland 5 12

RTM = Rolling twelve months

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### **Strategic direction in Denmark and segment Other**





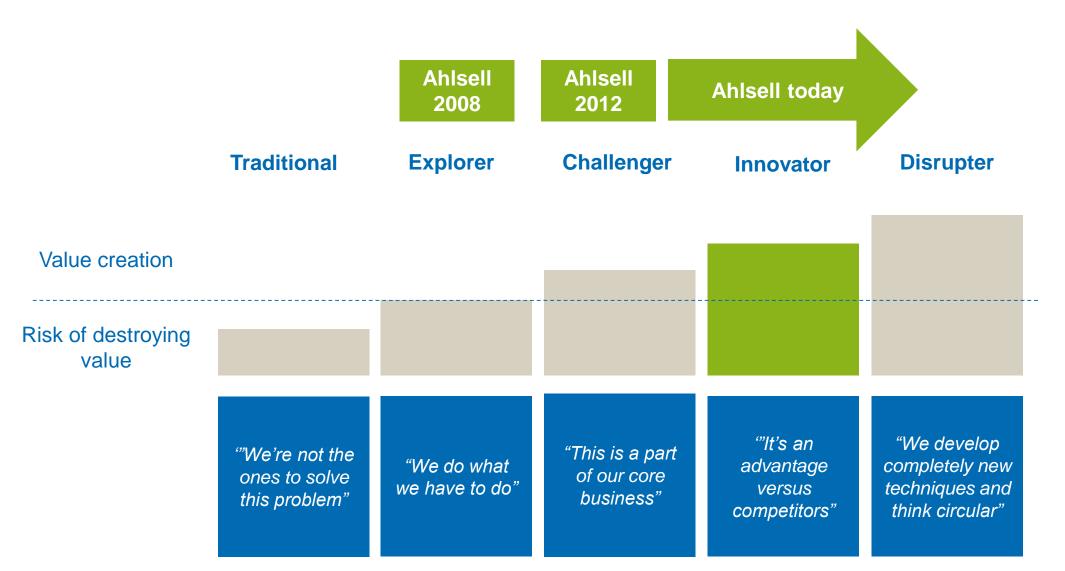
### **Strategy for profitable growth**



The guiding principle of our strategy is "One Ahlsell"

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### Sustainability is an important element for value creation





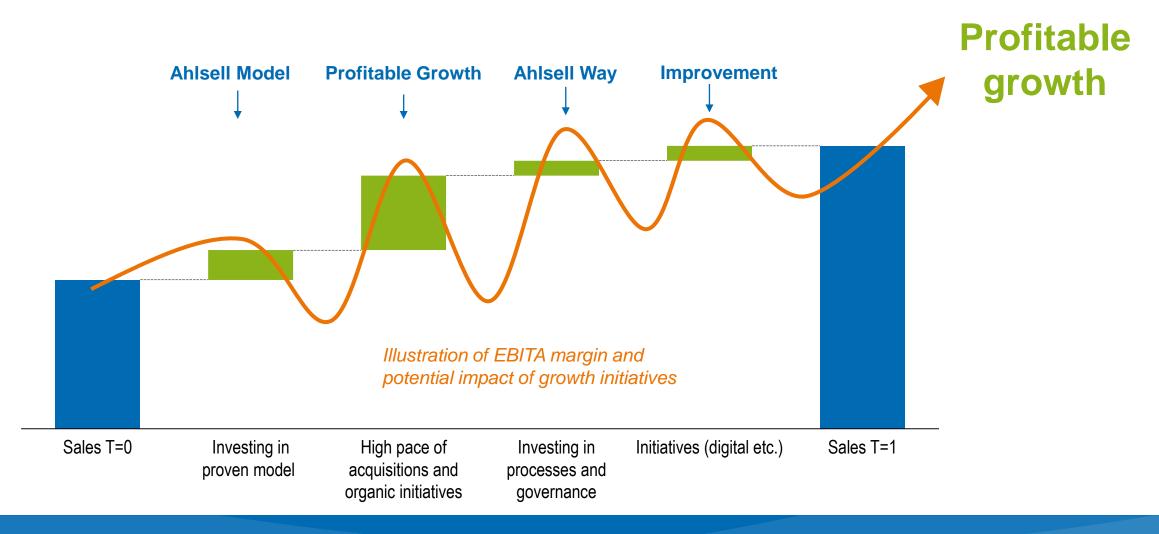
#### Achievements within sustainability recognised



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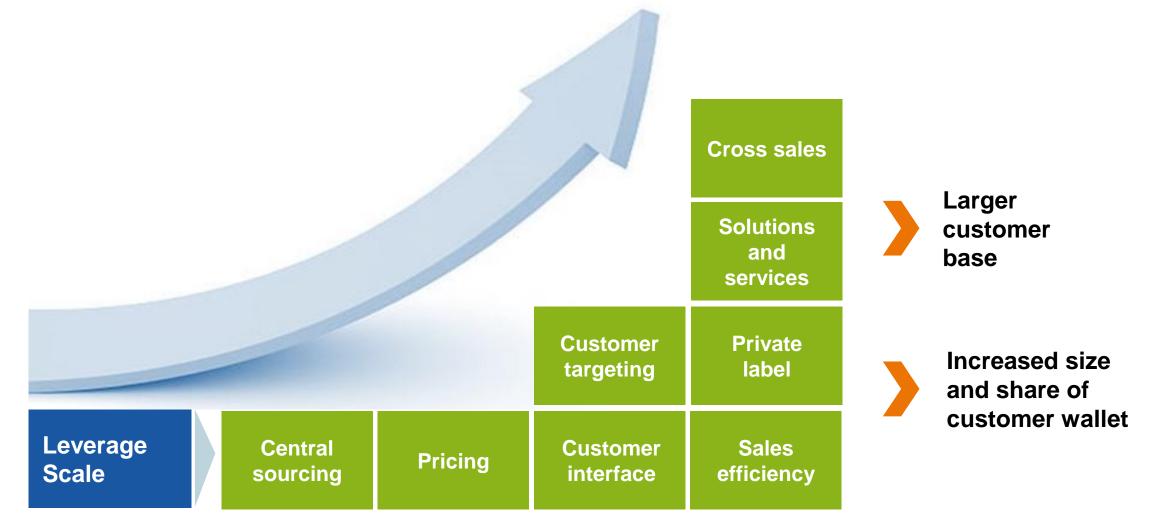
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### Growth investments temporarily impacts operational leverage



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### Organic initiatives driving profitability improvement



### **Successful execution on M&A pipeline**



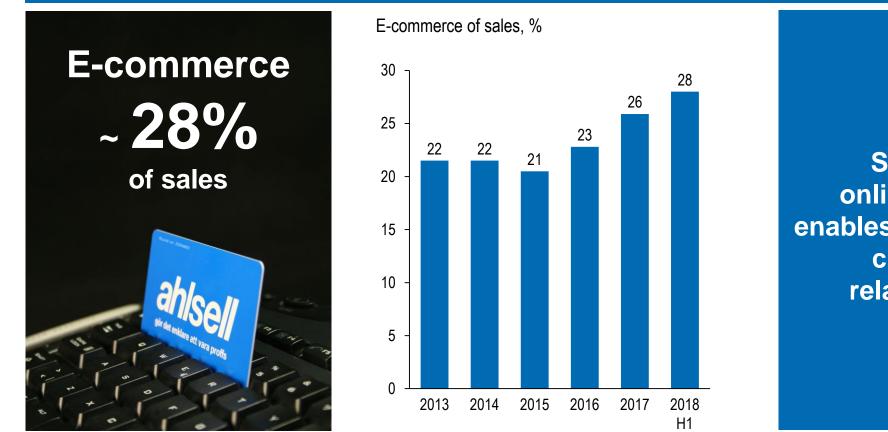


#### Meet demand and create customer value by additional services





#### **Digital Market Leader in B2B e-commerce and digital services**



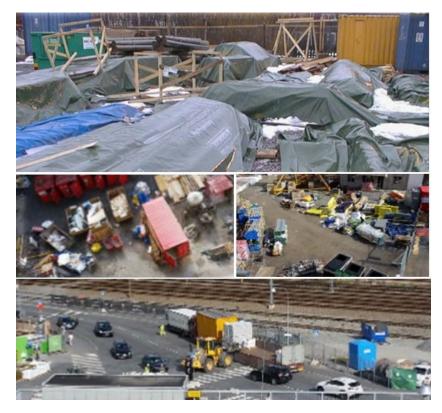
Seamless online offering enables strengthened customer relationships

E-commerce of group sales

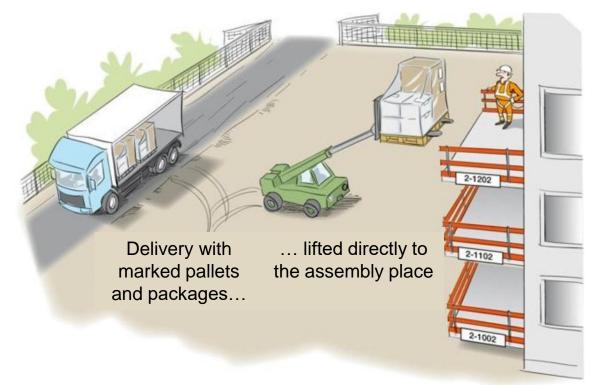


### **Construction site logistics in transformation**

#### From this...

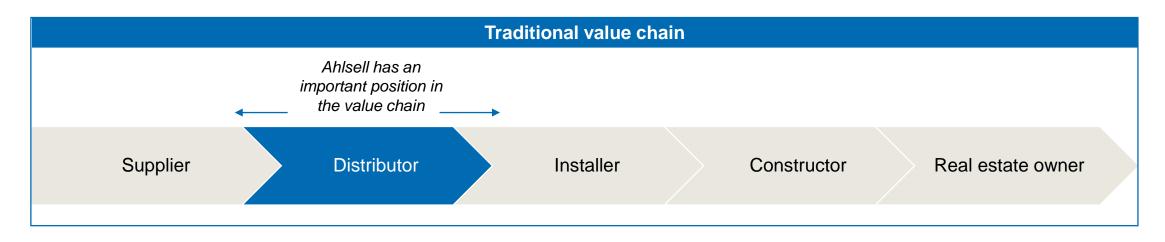


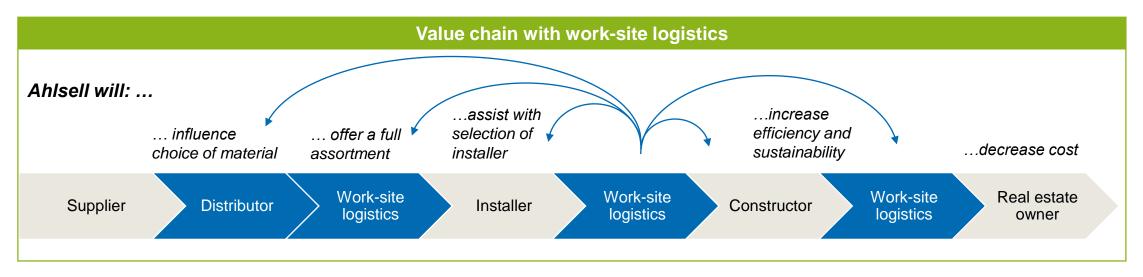
... to this!





#### Work-site logistics safeguards and improves market position





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### **Case example: Dalarö**

Collaboration with BTH Bygg in the construction of 13 multi-family houses in Dalarö, east of Stockholm

- Small area with limited storage capacity
- Environmental sensitive area (and roads) that cannot handle too much traffic
- Tight time schedule

Full logistic solution provided by Ahlsell



#### Value-enhancing services to strengthen customer loyalty

Ahlsell Academy Tryckt & Klart Offloading assistance - E.g. courses to work safely - Prints and embroidery on Kit packing and parcels workwear and PPE Runners - Committed staff on site that perform **BEAst** label Assembling simple tasks packaging label **GPS-delivery** SERVICES AND VALUE CREATION **Customer branding** Vending machines Technically integrated logistics Mediate cranes - Ahlsell delivers in the name of the customer Track n'Trace Terminal Consolidated pick-up - Notifications on delivery order picking Shop on Site



#### Ahlsell at a glance

Long track record of profitable growth

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Strategy for future profitable growth





### Kennet Göransson Chief Financial Officer

- Joined Ahlsell as CFO in 2014
- Previously CFO for Indutrade, Addtech and Bergman & Beving
- B.Sc. Business and Economics, Linköping University, Sweden



### **Resilient and prepared**

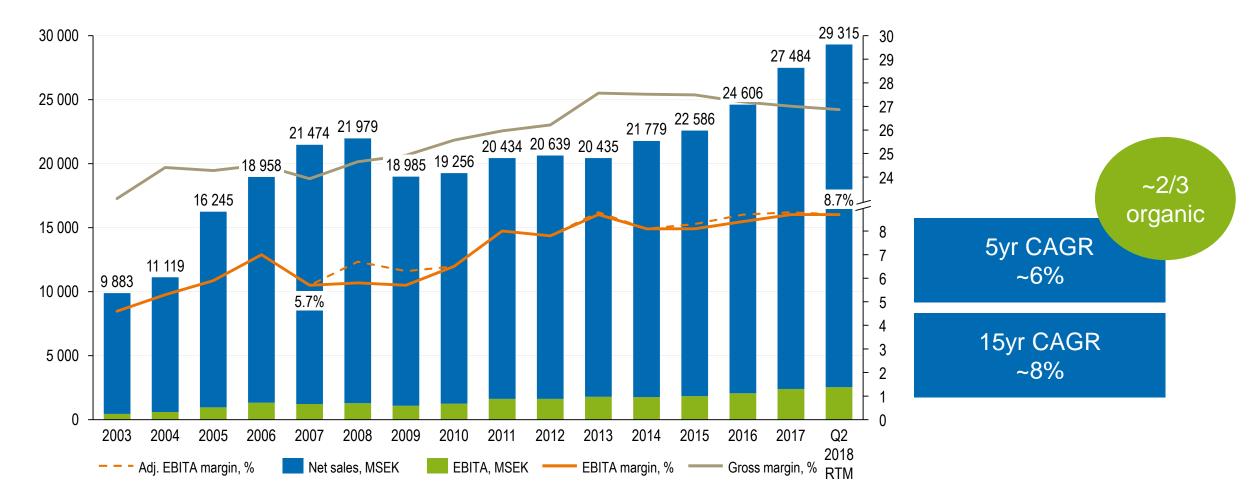
Room to improve from current levels

Committed to financial targets



# Few financial adjustments and "business cycle resilient"

### Net sales, EBITA and EBITA margin



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# **Gross margin realisation impacted by a number of factors**

Gross margin

26.9%

### Market share and scale

- + National market share in segment
- + Leverage on logistics
- + Local market share in segment
- + Proximity to customer (geographically)

### Customer mix

- + Market dynamics (small vs. large projects)
- + Customer segment (multi-assortment customers)
- + SME purchasing behaviour (also in large companies!)

### **Product mix**

- + Tools & Supplies
- + Private label
- + Cross-selling
- + Non-core products (e.g. infrequent, supplies)

### **Delivery mix**

- + Branches higher (due to cross-selling and private label)
- = Warehouse sales at average gross margin
- Direct lower (but also lower cost to handle)

40

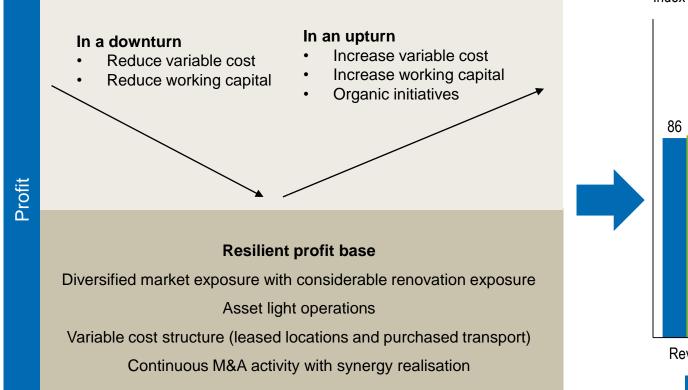
# **Gross margin status per segment**

	Market share and scale	Product mix	Customer mix	Delivery mix
Sweden 28.8%				
Norway 25.4%				
Finland 18.4%				

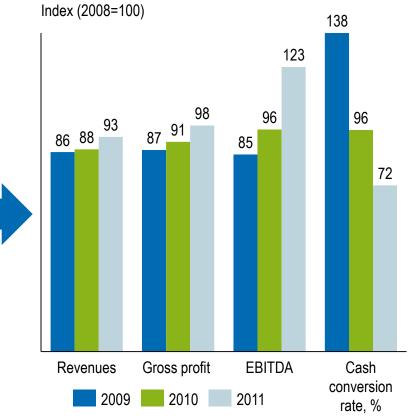


# **Resilient business model with flexible cost structure**

### Late cycle, flexible costs



### Case example: 2009 financial crisis (group)





### Resilient and prepared

Room to improve from current levels

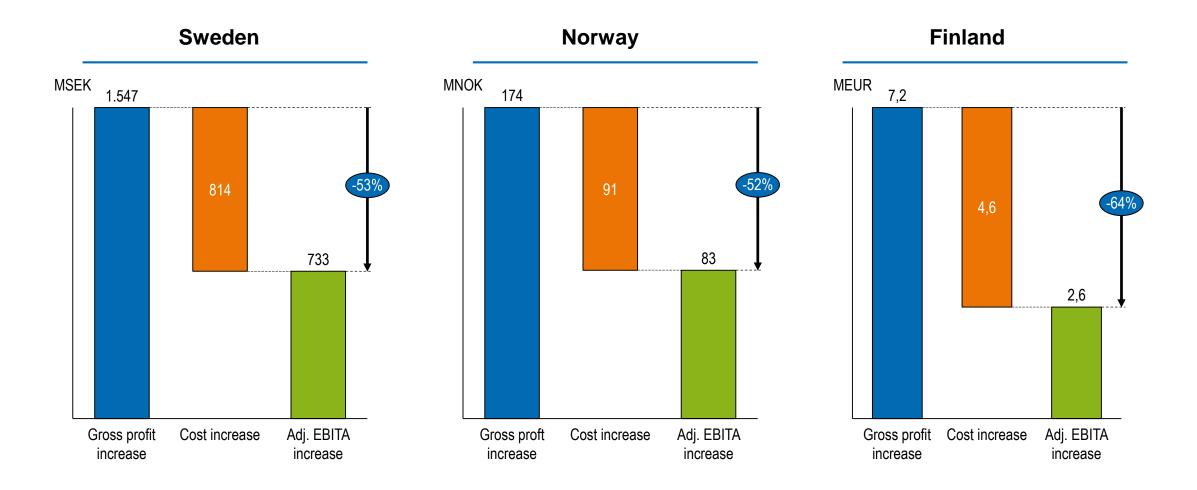
Committed to financial targets



# **Operational leverage not clearly visible**

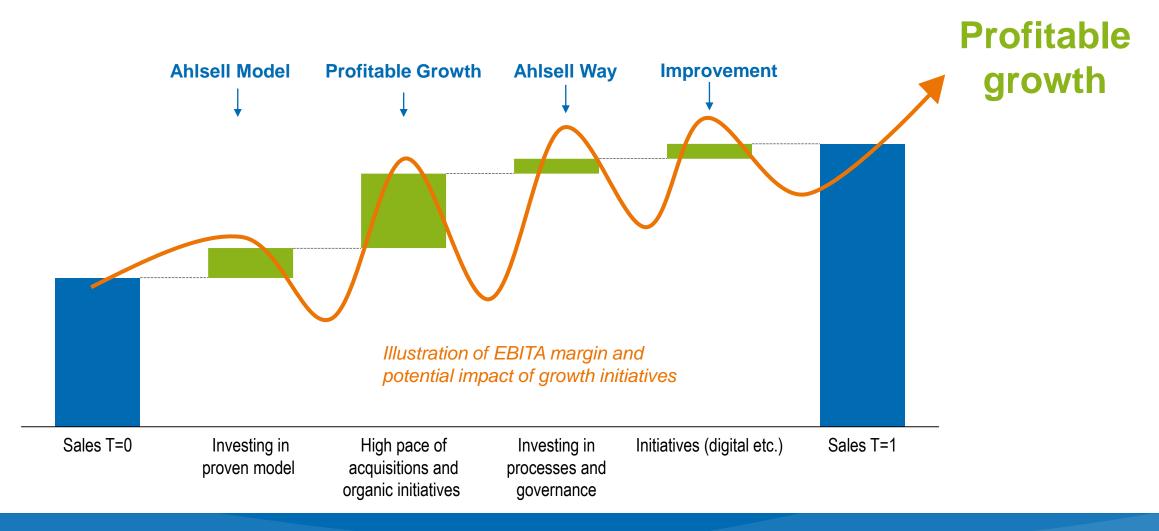


# Drop through development is similar in main markets



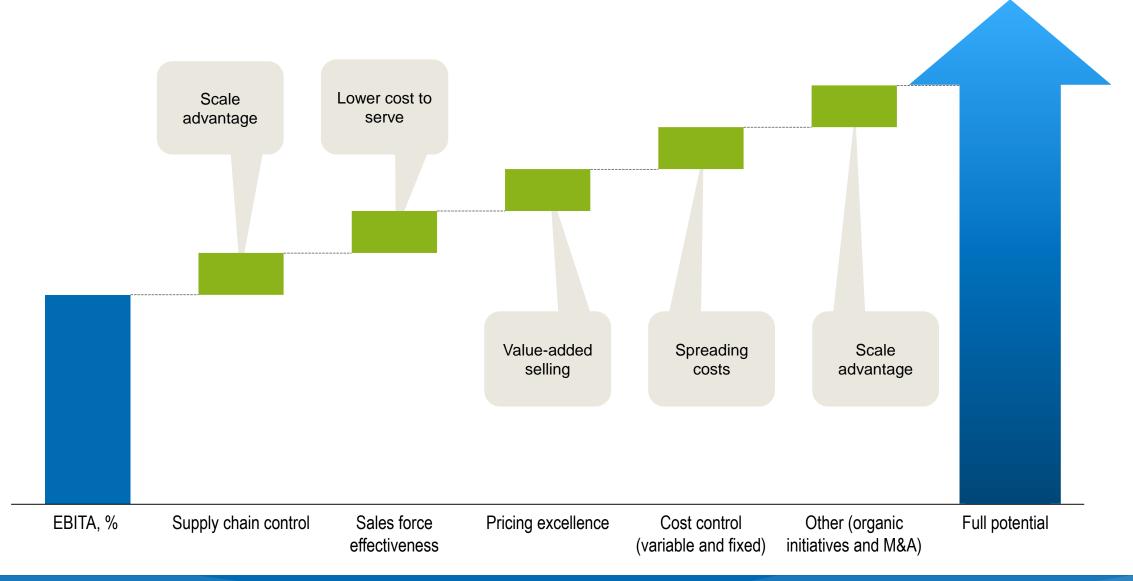
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# Growth investments temporarily impacts operational leverage





# What drives our operational leverage potential?

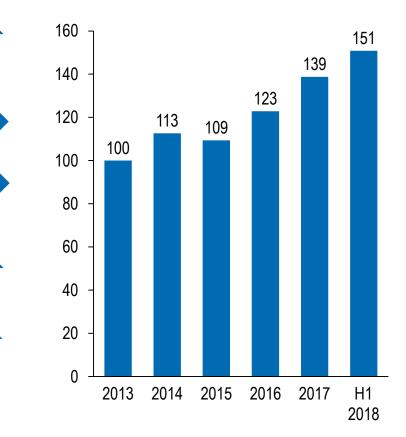


# **Supply chain control**

### Examples of KPI's and current trend:

- Increase of private-label sales (absolute)
- Increase of portfolio effectiveness (Gross margin / inventory)
- Reduction of number of articles with low annual turnover
- Terms improvement (yearly negotiations)
- Continued assessment of suppliers (sustainability goal)

Private-label sales, index 100 = 2013



# a-collection ACTIVEWEAR®









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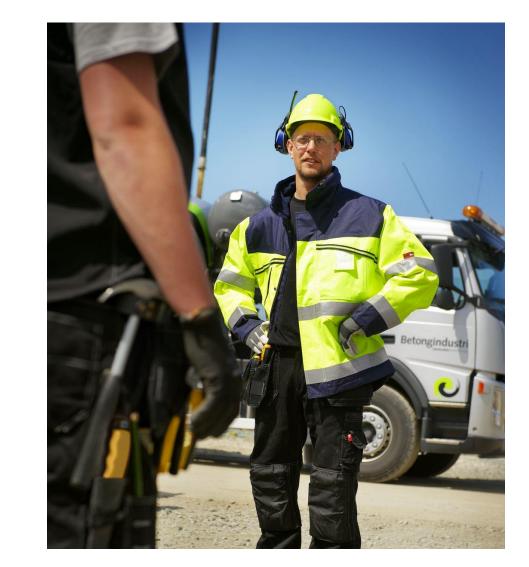
# Sales force effectiveness and pricing excellence

### Examples of KPI's and current trend:

- SME targeting
- Frequency pricing
- Sales force efficiency (Customer visits / external sales rep.)
   (Turnover / external sales rep.)

### Sales force effectiveness further improved by:

- Sales and Leadership training
- Role descriptions and KPI's
- Coaching and feedback for performance
- Common sales processes
- New CRM and telephone system



# Lean with cost control

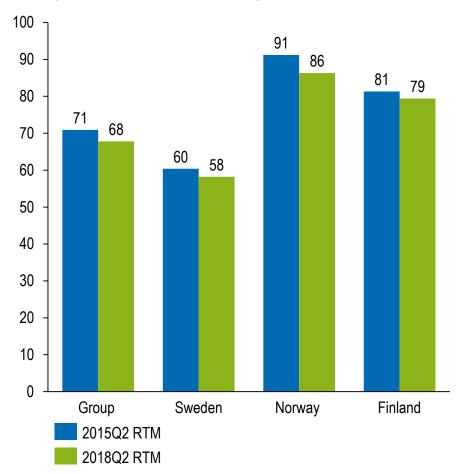
### Increased focus on efficiency measures

Operational	<ul> <li>Sales force efficiency</li> <li>Warehousing capacity utilisation</li> <li>Benchmarking and follow up</li> <li>Harvest synergies from acquisitions</li> </ul>
expenses	<ul> <li>Harvest synergies from acquisitions</li> </ul>
·	<ul> <li>Cost-saving and efficiency-improving</li> </ul>
	measures

### Capital requirements low as we grow further

Capital expenditure
Continued investments in efficient warehousing
Already upgraded IT infrastructure
Asset-light operations

### % of gross profit consumed by costs



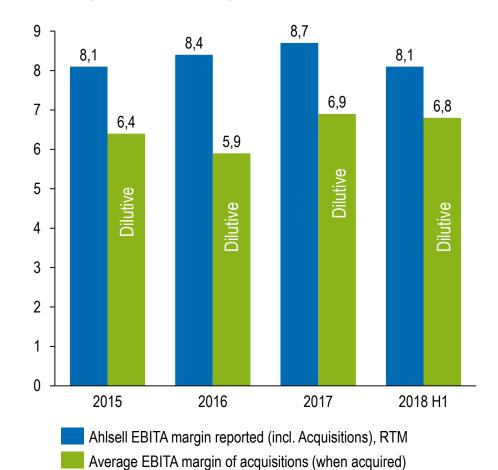
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# **Other – Organic initiatives and M&A**



High pace of M&A impacting EBITA margin negatively in the short term

### Average EBITA margin on acquisitions



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### Resilient and prepared

Room to improve from current levels

**Committed to financial targets** 



# IFRS 16 and its impact on Ahlsell's financial reporting

### What is IFRS 16?

53

IFRS 16 will primarily affect lessees, and the main effect is that all leases currently accounted for as operating leases are to be accounted for as finance leases.

### When does it come into effect?

As of 1 January 2019. Ahlsell figures for 2018 will not be recalculated.

### How will Ahlsell implement IFRS 16?

Adjustments relating to IFRS 16 will only be made on group level. Segment reporting will be based on the same principles as today.

### **Estimated impact of IFRS 16**

Gross margin	+0,3 percentage points
EBITDA margin	+2,0 percentage points
EBITA margin	+0,3 percentage points
EBIT margin	+0,3 percentage points
EPS	Marginal impact
Leverage	+0,3x
Balance sheet	+ BSEK 2,4
Equity/Assets ratio, %	-3 percentage points

# **Cash conversion target unchanged**

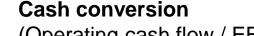
# Negative inventory effect due to strong sales growth and growth initiatives (mainly in 2017)

- Securing deliveries in a strong growth environment
- Branch expansion
- Private label expansion
- Strategic purchases
- Underperformance in some areas (e.g. forecasting errors due to cold winter)

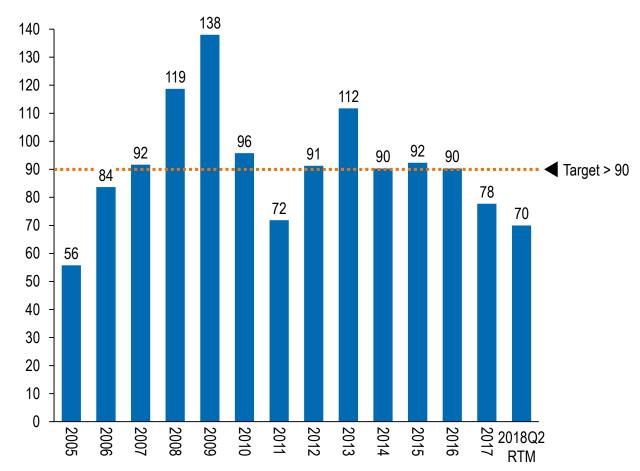
### Negative receivables effect (mainly in Q2 2018)

- Strong (accelerating) growth environment
- Calendar effect in connection with closing of period

### Payables at good level



(Operating cash flow / EBITDA)



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Calculation: From 2019 onwards, the cash conversion calculation will use an EBITDA which is adjusted for IFRS16 impact. I.e. calculated in the same way as of today.

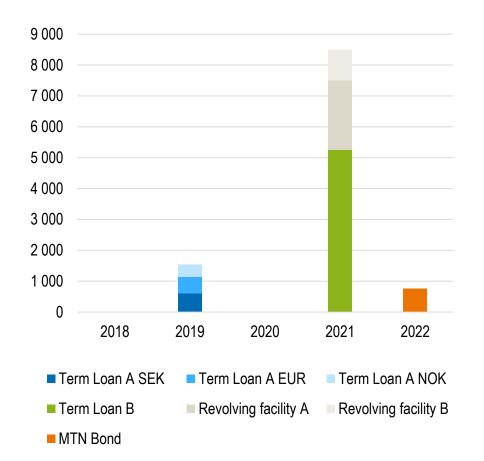
# Leverage target unchanged

Proven deleveraging capacity

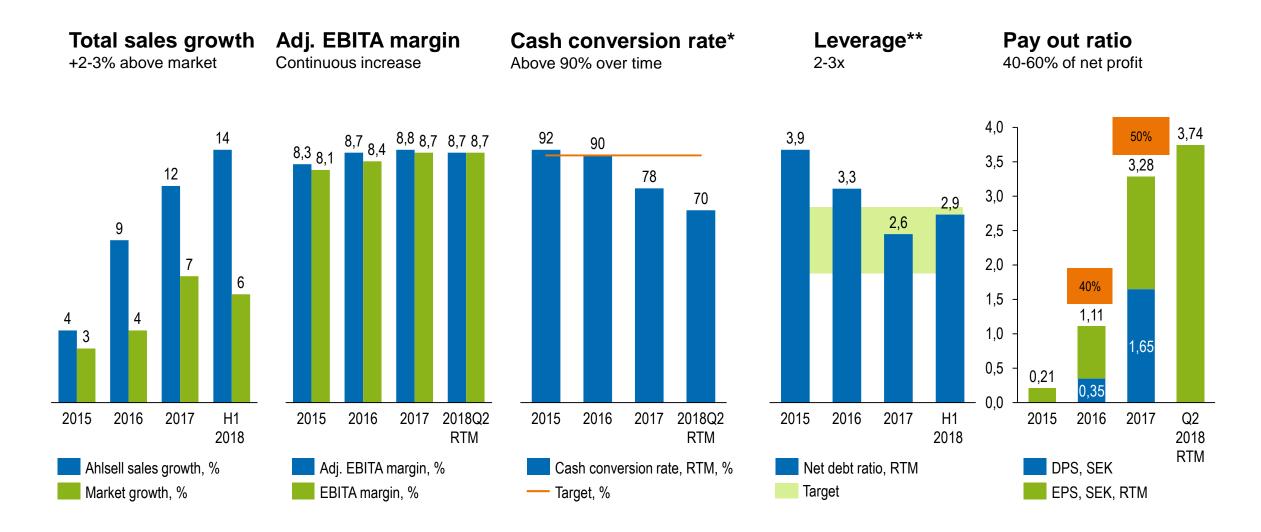
Leverage (Net debt/EBITDA)

5,0 4,8 4,5 3,9 3,9 4,0 3,5 3,3 2,9 3,0 2,6 Leverage 2,5 target 2-3x 2,0 1,5 1,0 0,5 0,0 2014 Q2 2018 2013 2015 2017 2016

### Long term financing in place Maturity profile Of total 10 783 MSEK, 3 229 MSEK are unutilised



# **Financial targets and outcome**



56



### **Resilient and prepared**

Room to improve from current levels

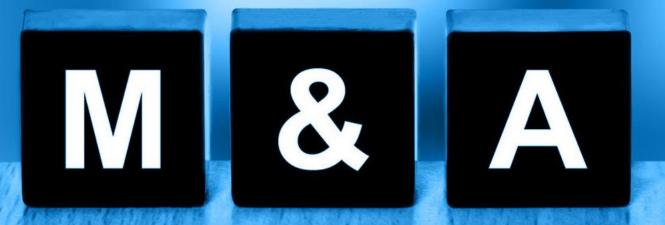
**Committed to financial targets** 





### Mikael Falk Head of M&A

- Joined Ahlsell in 2007. Appointed Sales Director Sweden in 2008 and appointed Head of M&A in 2016
- Previously Sales Director Ahlsell Sweden, CEO Comfort and CEO Onninen AB
- Officer's degree, Swedish Defence University



### M&A is in our DNA

Some examples

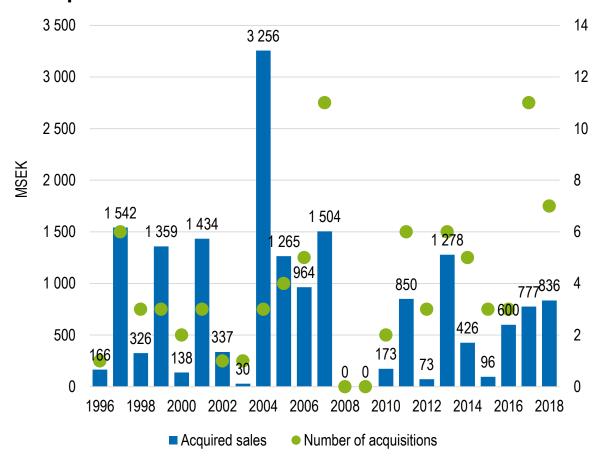
M&A onwards



# >500 MSEK in average turnover acquired p.a. last 10 years



### Acquisitions



60

# 2017: 11 acquisitions totalling 780 MSEK in turnover

















ViaCon VA





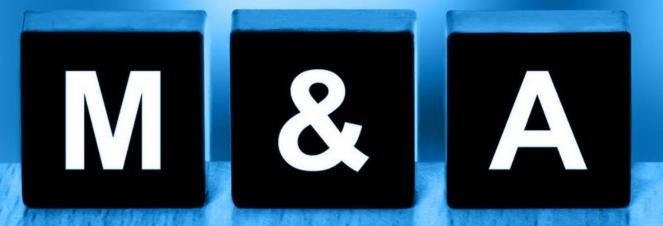


# 2018: 7 acquisitions... and more to come!

<mark>proffs</mark> magasinet	VRKESKLÄDER	BYGG & INDUSTRI PARTNER	Swedish acquisitions YTD: MSEK 306
BEKKEN/STRØM	GRUPPEN	BYGG 🍇 INDUSTRISALG	Norwegian acquisitions YTD: <b>MSEK 495</b>
KAHIPA Talotekniikan kannakkeita vuodesta 1987			Finnish acquisitions YTD: <b>MSEK 35</b>
· · ·			

Acquired revenues for Ahlsell Group YTD: **MSEK 836** 

~Annual revenues



### M&A is in our DNA

Some examples

M&A onwards



# **Example: Add on Hjelmbergs**

# Hjelmbergs



Hjelmbergs (nowadays Ahlsell) is a distributor towards professional customers in Karlshamn, south of Sweden. It has a strong position within tools and supplies – both with well-known brands and private label.

### Acquired

2014 with revenues ~55 MSEK and 22 employees.

### Rationale

To strengthen position of the Ahlsell brand in the region whilst broadening the product range to attract more customers.

Pre-valuation	Post-valuation
EV/EBITA 7,9	EV/EBITA 2,2

### Strategy

Increase level of cross-sales, private label and increase sales efficiency – in accordance with the Ahlsell strategy.

# **Example: Increasing presence**





Prevex is a specialized wholesaler with a strong market position in Gothenburg and Malmö, south of Sweden.

### Acquired

2016 with revenues ~350 MSEK and 102 employees.

### Rationale

To strengthen position in tools & personal protective equipment (PPE) in a geographical area with strong growth.

**Pre-valuation** EV/EBITA 9,0 **Post-valuation** EV/EBITA 5,8

### Strategy

Expand the number of units in strategic locations and offer high service and accessibility to customers.

# **Example: Broadening product offering**





HauCon is a leading supplier of specialty products and technical know-how for construction fastening.

#### Acquired

2014 with revenues ~148 MSEK and 20 employees.

### Rationale

Strengthening position and offering in Sweden while generating synergies in sales, customer base and logistics. Adding products for the early stages of construction projects.

### Strategy

Gain lead position towards customers by providing a product assortment that is used already in the beginning of the construction projects.

Pre-valuation	Post-valuation
EV/EBITA:	EV/EBITA:
6,4	3,8

# **Example: Extending customer portfolio**

# ViaCon VA



Viacon supplies several major infrastructure customers with products within water and sewage, such as pipes, pumps, dwells, manholes, valves and fittings.

#### Acquired

2017 with revenues ~320 MSEK and 81 employees.

### Rationale

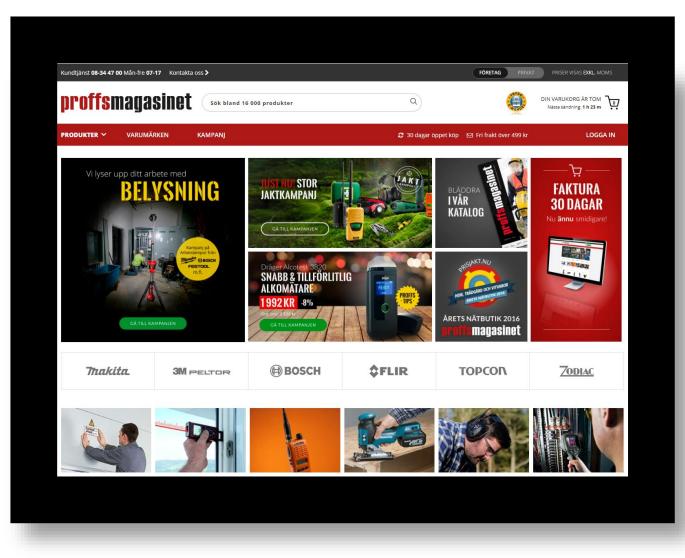
Valuable expertise in Water & Sewage operations. Strengthens initiatives to attractive customer segments.

**Pre-valuation** EV/EBITA: 6,9 **Post-valuation** To be evaluated

**Strategy** Strengthen position in HVAC further. Restructuring started in Q3 with full effect as of beginning of 2019.



# **Example: Key strategic move**



### <mark>proffs</mark> magasinet

# 100% online business directed towards professionals

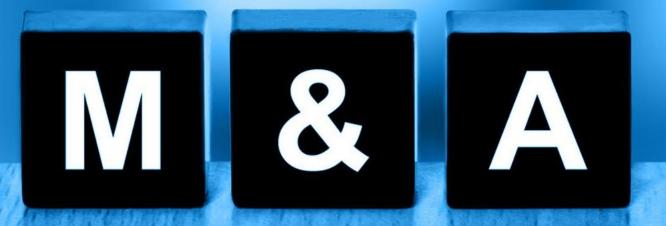
### 17 000 articles upon acquisition

- Strong correlation between amount of products and increased sales
- Ahlsell can provide better sourcing and more products

### 30-40% growth p.a

- Achieved by attractive sales channel, analytics and targeting
- Ahlsell will gain full insight and apply superior digital knowledge on current Ahlsell channel





### M&A is in our DNA

Some examples

M&A onwards



# **Current pipeline stronger than ever**



Strong reputation, experienced team and a structured process enables a steady flow of opportunities

M&A targets of varying size in pipeline corresponding to:

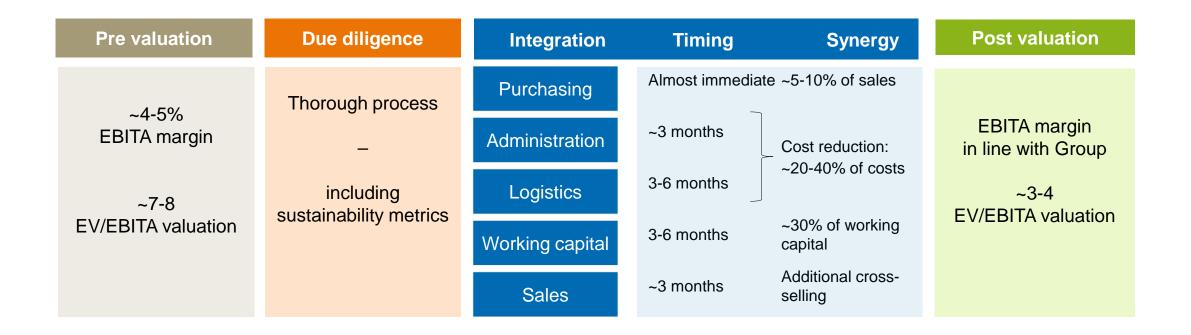


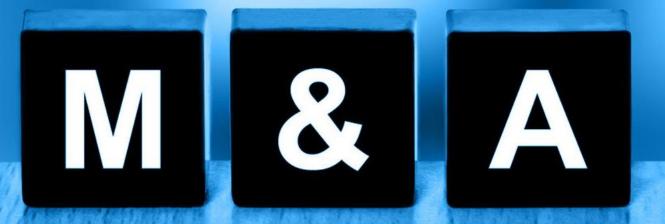
# Ahlsell has a clear competitive advantage in M&A

Ahlsell		Target
Strong reputation and presence	Smooth transactions and able to pay cash	Join a winning team
Best synergies and integration	Selective choices according to strategy	Chances to grow further



# Proven M&A strategy and strong track-record of integration





#### M&A is in our DNA

Some examples

M&A onwards



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#### **Claes Seldeby** Head of Operations Sweden

- Joined Ahlsell in 2016 as Head of Operations Sweden
- Previously President and CEO at FM Mattsson Mora Group and CEO Schneider Electric Sweden
- M. Sc. Business and Economics in Lund University, Sweden



Sweder

#### Ahlsell Sweden at a glance

Sweden is a good place to be

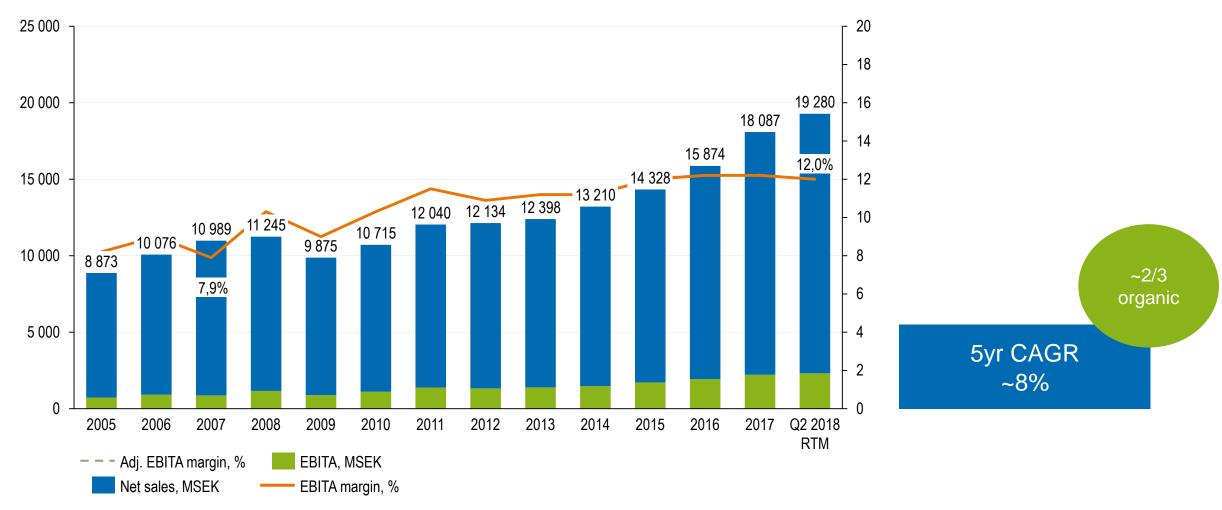
Strong platform to deliver further profitable growth







#### Net sales, EBITA and EBITA margin



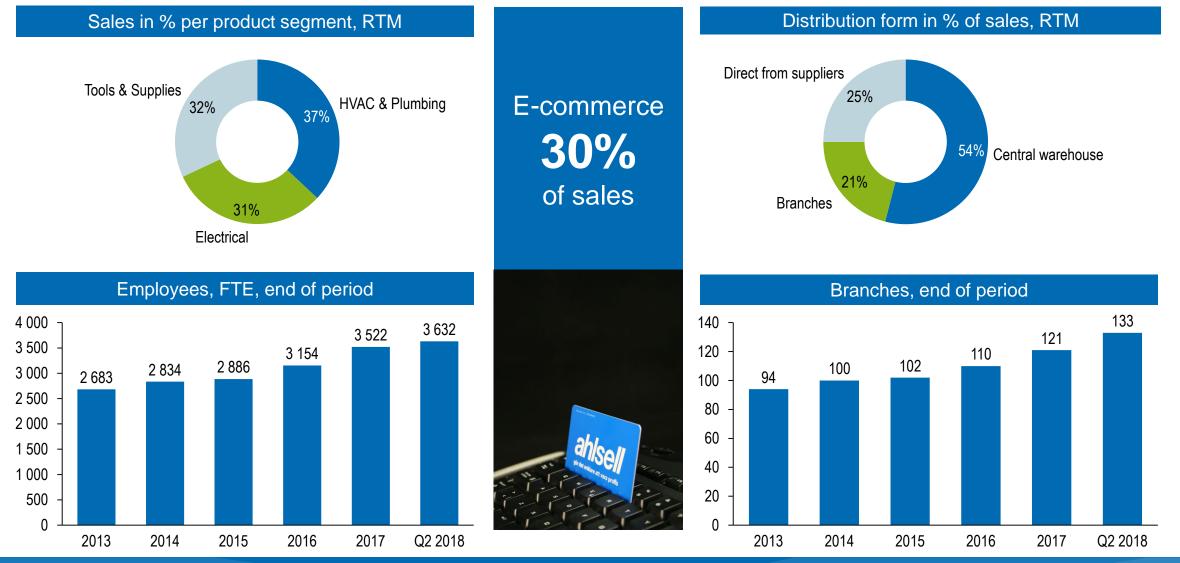
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Sweden

#### Sweden at a glance





RTM = Rolling twelve months

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#### **Success starts with our people**







# **Sound values**

Accountability Openness Simplicity

We are continuously investing in leadership training and product competence

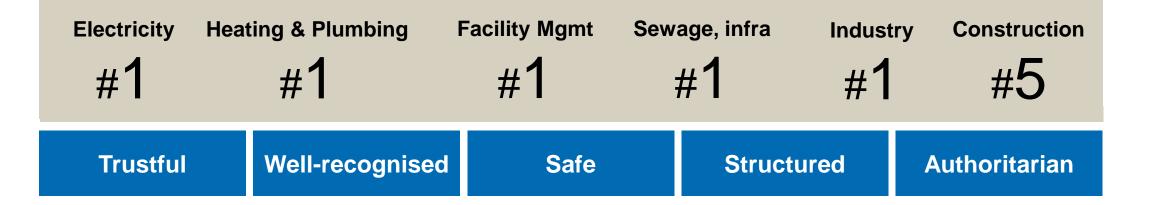
Employee survey 2018 made by Ennova. External benchmark (GELx) for motivation and loyalty are 66 and 74 respectively.

#### **Strongest brand in the market**



# ahsel

**Spontaneous brand awareness** 





#### **High customer satisfaction**

Sweden

Customer Satisfaction Index

82

81



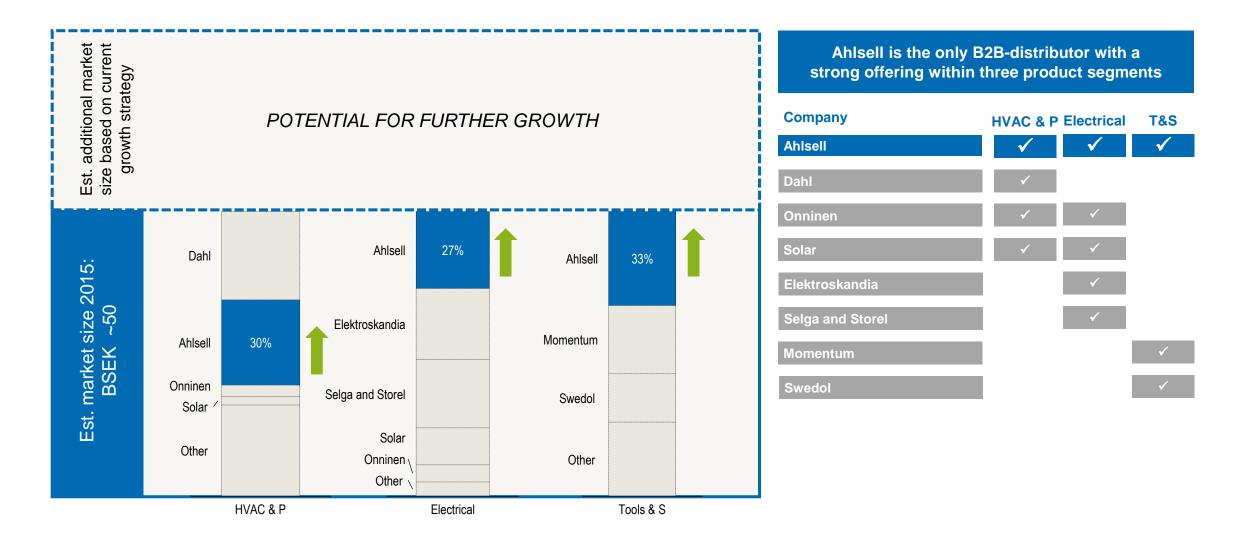
Net Promoter Score

40

CSI: The scale covers values between 1-100 on several metrics. The higher the better, why 82 is a good result for Ahlsell. NPS: In a rating between 1-10; those voting 0-6 are "Detractors", 7-8 are "Passives" and 9-10 are "Promoters". In the calculation, the Detractors are detracted from the Promoters. A NPS of 40 is hence considered to be a strong result.



#### Ahlsell is the overall market leader in Sweden



82



Sweden



Sweden is a good place to be

Strong platform to deliver further profitable growth



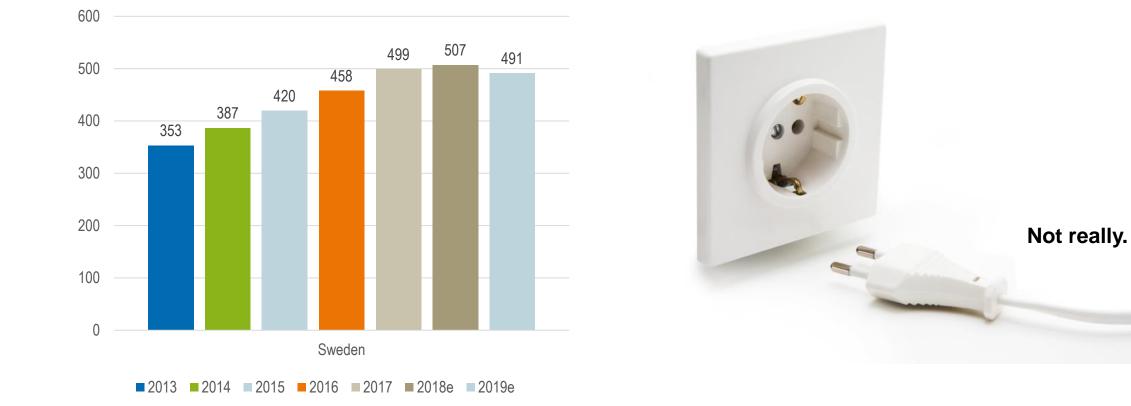


## **Forecast slowdown in the construction investments from 2019**

#### Total construction investments

Infrastructure, residential and commercial, BSEK

Is there a reason to worry about anticipated slowdown?



Sweden

Sveriges Byggindustrier 2018-02-22 – ByggKonjunkturen

## The Swedish business is well diversified

New construction		Renovation		Industrial	
Residential	Non-residential	Residential	Non-residential	Production	Infrastructure
~20% of Sales		<b>~35%</b> of Sales		~30% of Sales	~15% of Sales



Sweden

#### Demand looks promising in most markets looking forward...

Renovation is less cyclical and outlook remains strong Outlook for industrial activity and investments remains strong

Some ~300,000 apartments are in acute need of renovation (of a total 2,6 million apartments in multi-family houses).

The government's long-term goal of zero GHG emissions in 2050 requires energy efficiency renovations Continued expansionary development in the manufacturing industry with a **PMI of 57.4** (60.3 in previou s year) Infrastructure spend expected to continue driven by underlying need

Population growth adds to an already existing investment overhang in roads, power, transmission, and water and sewage systems

Examples:

- Water and sewage systems: Technical life ~80-100 years. Current replacement cycle is 260 years\*
- Huge infrastructure projects expected to start in coming years

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## ...And we remain optimistic on new construction in the long term

# Fundamental drivers remain in place for long term growth in new construction

#### Increasing need for new homes

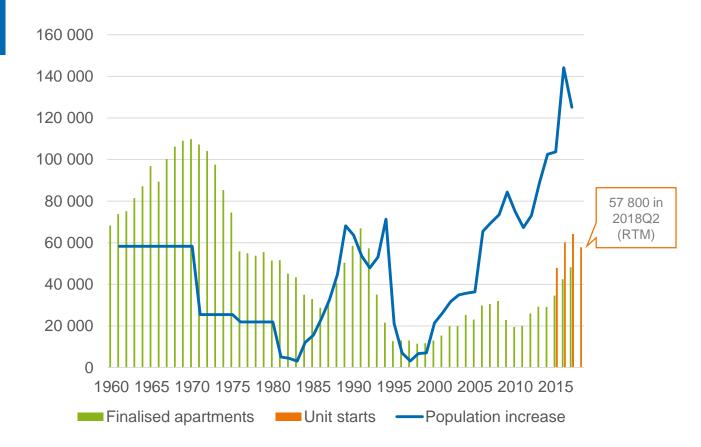
- Around 93 000 new homes needed until 2020 to cover underlying need (67 000 p.a. until 2025)
- Urbanisation continuing with significant urban migration to cities and suburbs expected to 2025
- Social housing and rental apartments will be key drivers in the coming years

## Large public investment need to accommodate migration and urbanisation

Schools, hospitals, nurseries, elderly homes, etc.

#### Commercial investment level expected to remain high

# Population increase, finalised housing units and unit starts







Ahlsell Sweden at a glance

Sweden is a good place to be

Strong platform to deliver further profitable growth



## **Swedish management priorities**

Invest in initiatives	<ul> <li>Added-value services (e.g work-site logistics)</li> <li>Private labels and sustainability</li> </ul>	to be the innovation leader
Acquire	<ul> <li>Integrate acquisitions and realise synergies</li> <li>Further acquisitions</li> </ul>	to maximise synergies
Invest in processes and governance	<ul> <li>Improve cost efficiency</li> <li>Competence development in leadership and sales</li> <li>Expansion and modernisation of central warehouse in Hallsberg</li> </ul>	to increase efficiency
Further invest in proven model	<ul> <li>Invest in multi-channel customer interface with goal to boost sales in all sales channels</li> <li>Increase cross-sales</li> </ul>	to meet future demand



Sweden

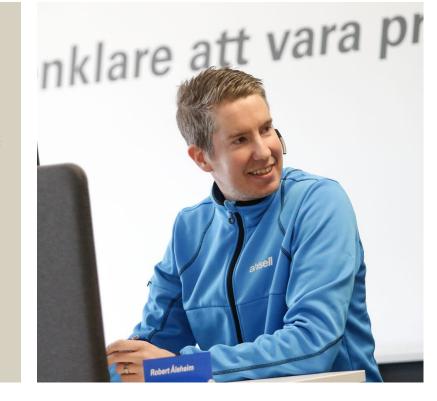
## Strengthen our unique multichannel by being innovation leader

#### Pioneering new concepts with our customers

Construction logistics / Logistical services (service platform) / Industry Vendor Managed Inventory (VMI)

# Branch sales up by ~50% since 2014

- Higher activity level to attract traffic
- Refurbished branches
- New branches
- Even broader and more complete assortment
- ... all while our competitors are closing branches



# E-commerce growing by **25%**\*

- Investing in smooth buying process, better product data and new digital services
- Experimenting with agile development methods to increase throughput of new development
- Launched innovation lab to drive exploration
- Acquisition of Proffsmagasinet

\* In 2017

#### **Maximise acquisition synergies**



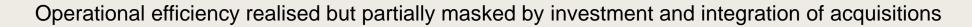


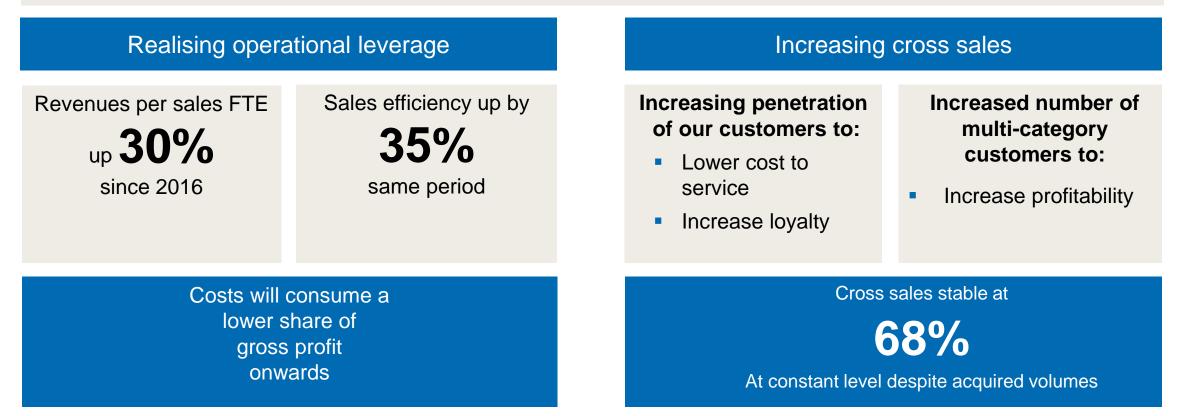




# We are capitalising on our strong position to drive efficiency

Sweden







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Cross sales = customers with at least 5% of their purchases in more than one product segment



# Expansion of central warehouse is key to meet future demand

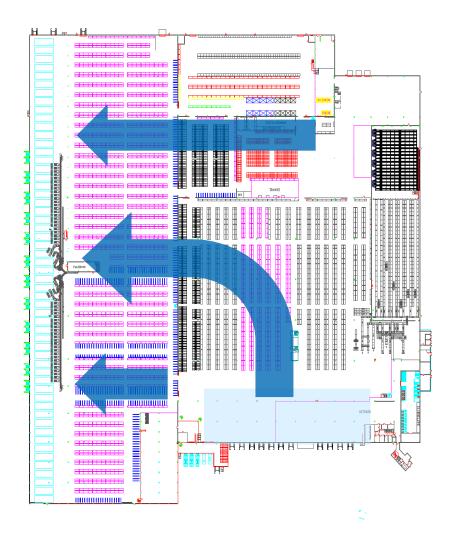
#### Progress according to plan

- Pipe storage hall finalised
- Increased capacity for both inventory and production flow
- Maximum utilization of storage space achieved
- The current automation system is robust and future-proof
- The "turn" will be done 2019

#### New!

# Plan to further develop the automation system to expand production capacity and efficiency

- Additional 150 MSEK investments finalisation beginning of 2020
- Payback period for full project four years
- Annual net savings of MSEK 60 when finalized, at current volumes





# Safeguard profitable growth while increasing efficiency

#### Tightening the organisation further

- Prioritise and being smarter: Do more with less – staff, replacements etc.
- Harvest on acquisitions to realise synergies – e.g. ViaCon
- Investment in Hallsberg

   to increase productivity considerably
- New telephone system
   less resources while offering better customer availability
- Increase level of smart meetings and conferencing
- ... and much more



Sweden is a good place to be

Strong platform to deliver further profitable growth









#### Rune Flengsrud Head of Operations Norway

- Joined Ahlsell as Head of Operations Norway in 2015
- Previously CEO and SVP Nordics and Baltics at Schneider Electric
- Engineering degree, NTNU in Gjovik, Norway



#### Ahlsell Norway at a glance

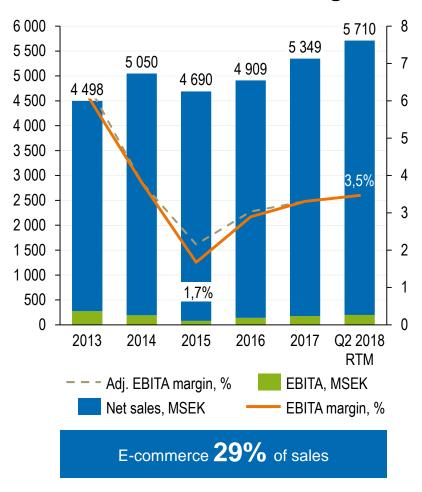
Norway is a good place to be

Action plan for profitable growth



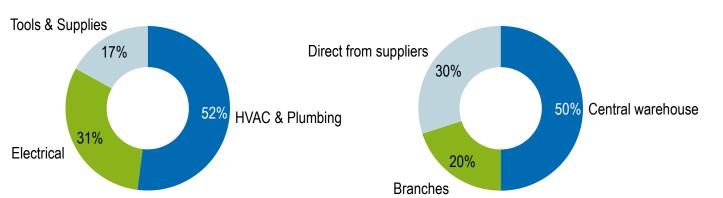
# Nonviay

## Norway at a glance

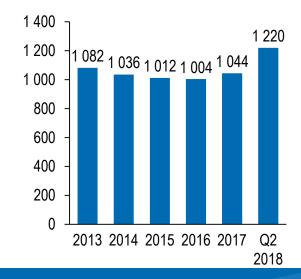


#### Net sales, EBITA and EBITA margin

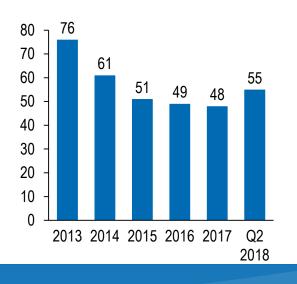
Sales in % per product segment Distribution form in % of sales



Employees, FTE, end of period



#### Branches, end of period



# Nonway

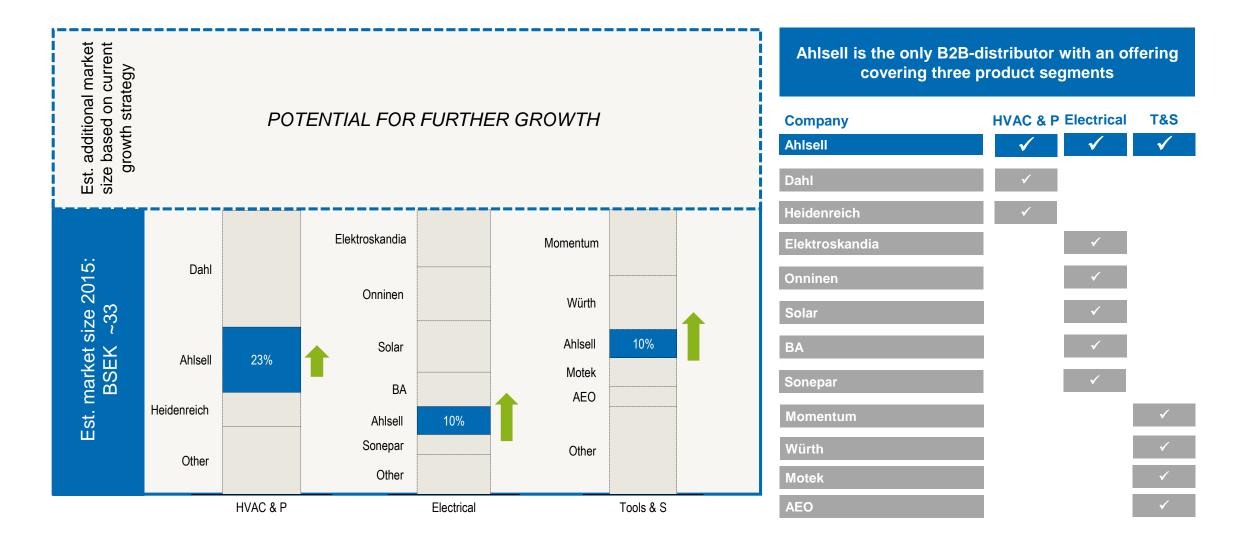
#### **Proud and engaged employees**



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#### **Position to capitalise on the Ahlsell model**



ahlsell



#### Ahlsell Norway at a glance

Norway is a good place to be

Action plan for profitable growth



# Less diversified than Sweden...



Construction and renovation				Industrial	Infrastructure
New construction		Renovation		Industrial	
Residential	Non-residential	Residential	Non-residential	production	Infrastructure
~1/3 of Sales		~1/3 of Sales		~1/10 of Sales	~1/4 of Sales



# ... but with an increasingly diversified exposure

Acquistion of Bekken & Strøm

made Ahlsell a

market leader within PPE





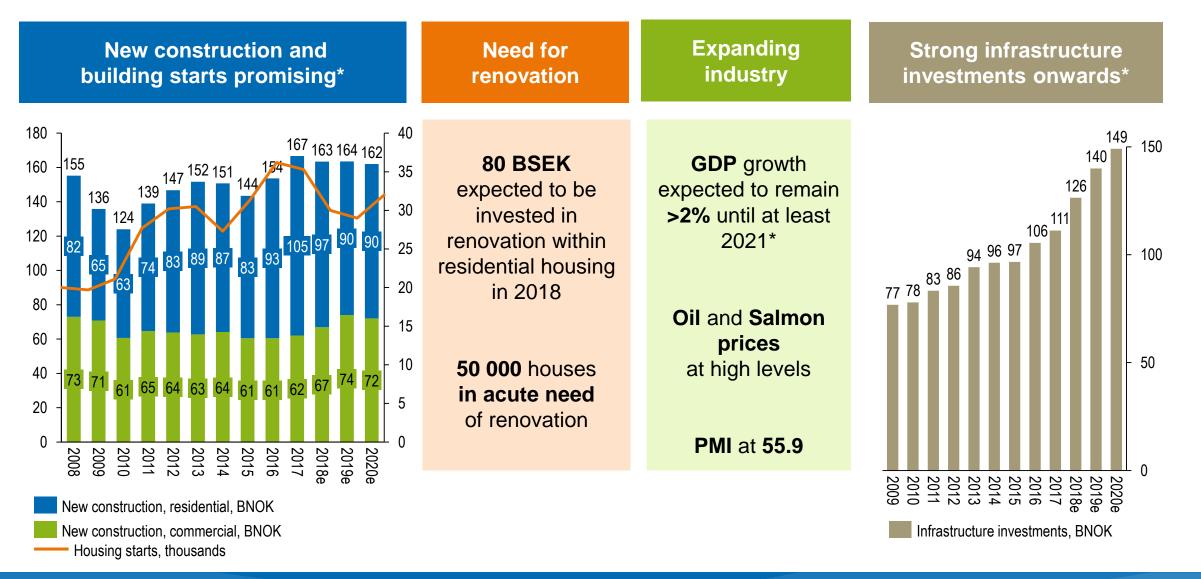
Increasing industry exposure by<br/>successful targeting of aIncreasing exposure<br/>to infrastructure by<br/>winning sustainable deals

Less dependent on HVAC & Plumbing as Electrical grows



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# Still a good market outlook for the coming years



\*Byggenaeringens landsforening, Markedsrapport 1-2018 (June 2018)

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Prognossenteret "Norske boliger trenger oppussing" 2018-04-06 PMI June: DNB and Nima 2018-08-01





#### Ahlsell Norway at a glance

Norway is a good place to be

Action plan for profitable growth



### **Norwegian management priorities**



Invest in initiatives	<ul> <li>Multi-assortment customers (aquaculture, FM and builders)</li> <li>Private labels, integrated logistics and sustainability advantages</li> </ul>	and be the innovation leader
Acquire	<ul> <li>Integrate acquisitions and realise synergies</li> <li>Conduct further strategic acquisitions to build position in secondary segments</li> </ul>	to maximise synergies
Invest in processes and governance	<ul> <li>Leverage new decentralised and result-oriented organisation</li> <li>Competence development in leadership and sales</li> <li>Better performing logistics (freight, working capital, availability, etc.)</li> </ul>	to increase efficiency
Further invest in proven model	<ul> <li>Continue building strong second leg(s) outside HVAC</li> <li>Increase cross-sales</li> <li>Improve branch network and safeguard competitive e-commerce</li> </ul>	to meet future demand



## A new competitive advantage successfully built in sustainability



#### Rationale to why Ahlsell got the deals:

- Fossil-free working sites
- Fewer truck deliveries due to "filled loads"
- Efficient usage of small spaces in urban areas
- Long experience in time critical deliveries
- Responsible sourcing
- EPD documentation

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A number of new projects won by being the most sustainable provider





### **M&A activity has increased significantly**











M&A team and pipeline stronger than ever

∼4 M&A targets realized since listing corresponding to ~520 MNOK of sales

M&A targets of varying size in pipeline corresponding to ~10 BNOK of sales

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#### Investments in proven model on yielding result on cross-sales

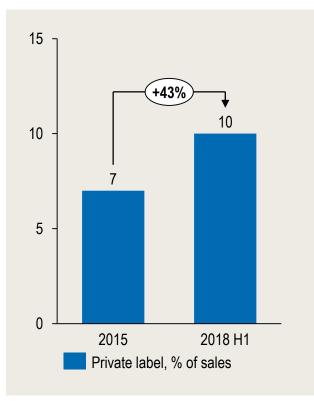
**Example: Increase of profitable cross sales** Cross sales as % of customers +54% ahlsell 2018 H1 **Cross-sales Norway** Cross-sales Sweden **Cross-sales Finland** 



#### **Private label initiatives are successful**



Private label sales continuously increase...



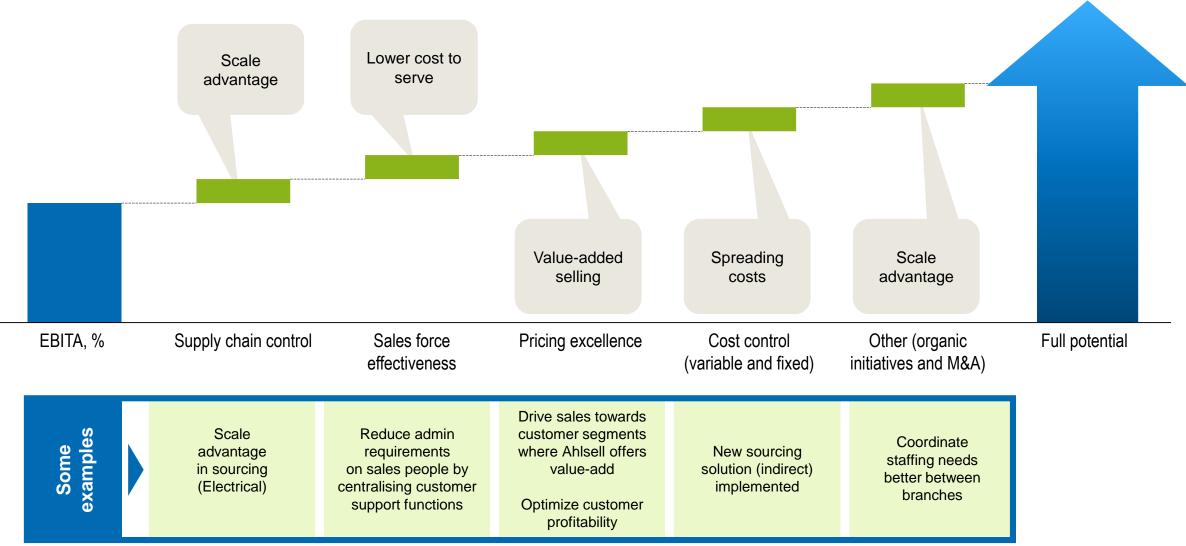


...and acquisitions sometimes contributes to improvement

# BEKKEN/STRØM

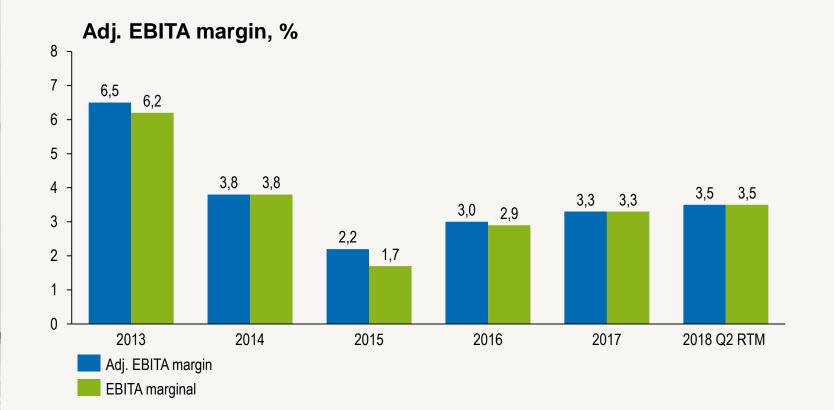


### What drives our operational leverage potential?





# Ambition: Back to previous margin levels in the mid-term











Norway is a good place to be





#### Mika Salokangas Head of Operations Finland

- Joined Ahlsell as Head of Operations Finland in 2006
- Previously held managerial positions at Saab-Auto, Cederroth and Wihhuri
- M. Sc. (Econ.) Hanken School of Economics, Helsinki, Finland



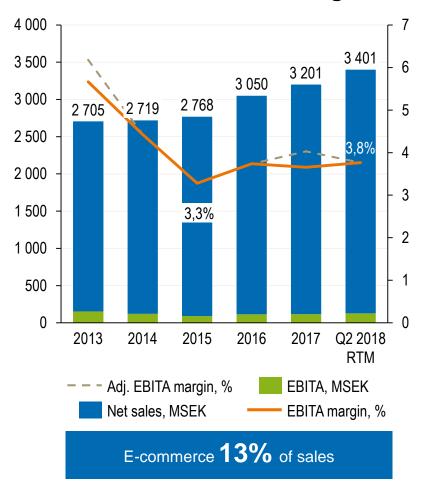


#### Ahlsell Finland at a glance

Finland is a promising place to be



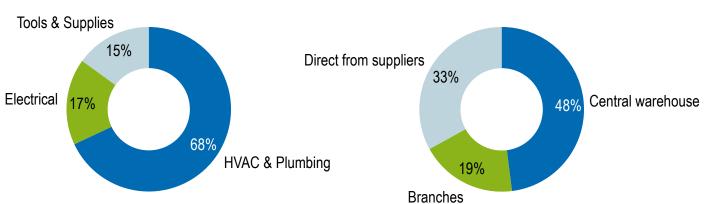
#### **Finland at a glance**

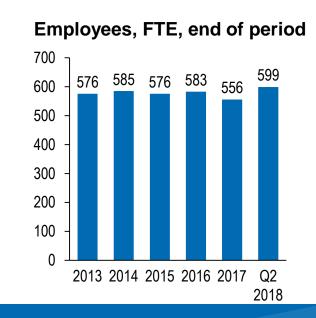


#### Net sales, EBITA and EBITA margin

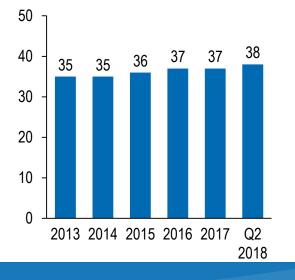
Sales in % per product segment Distributi

Distribution form in % of sales





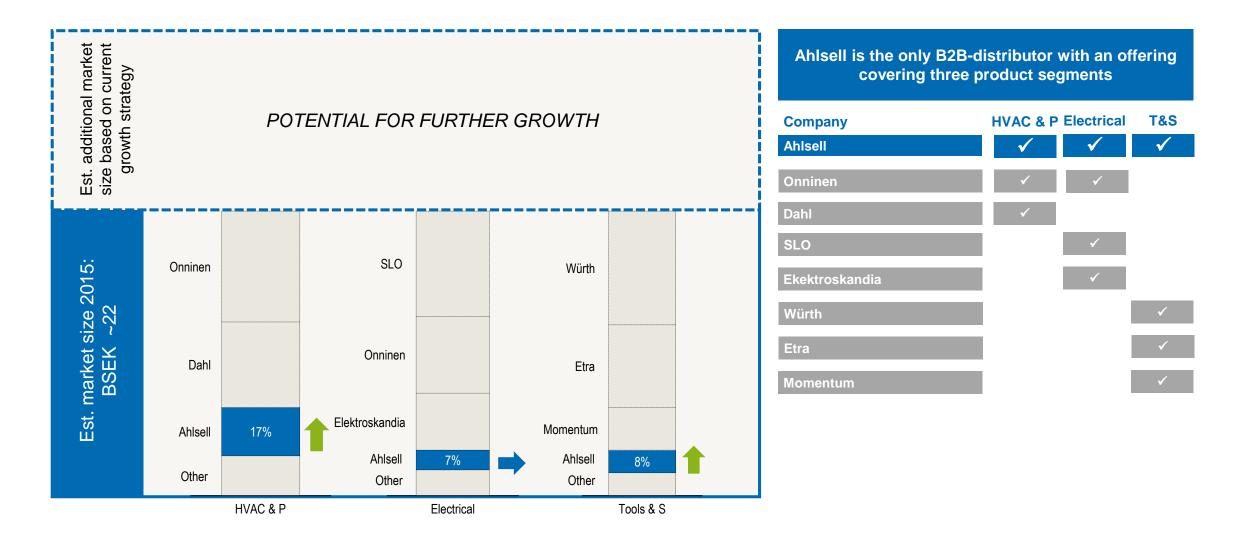
Branches, end of period





**Finland** 

#### **Position to capitalise on the Ahlsell model**





Finland



Ahlsell Finland at a glance

Finland is a promising place to be



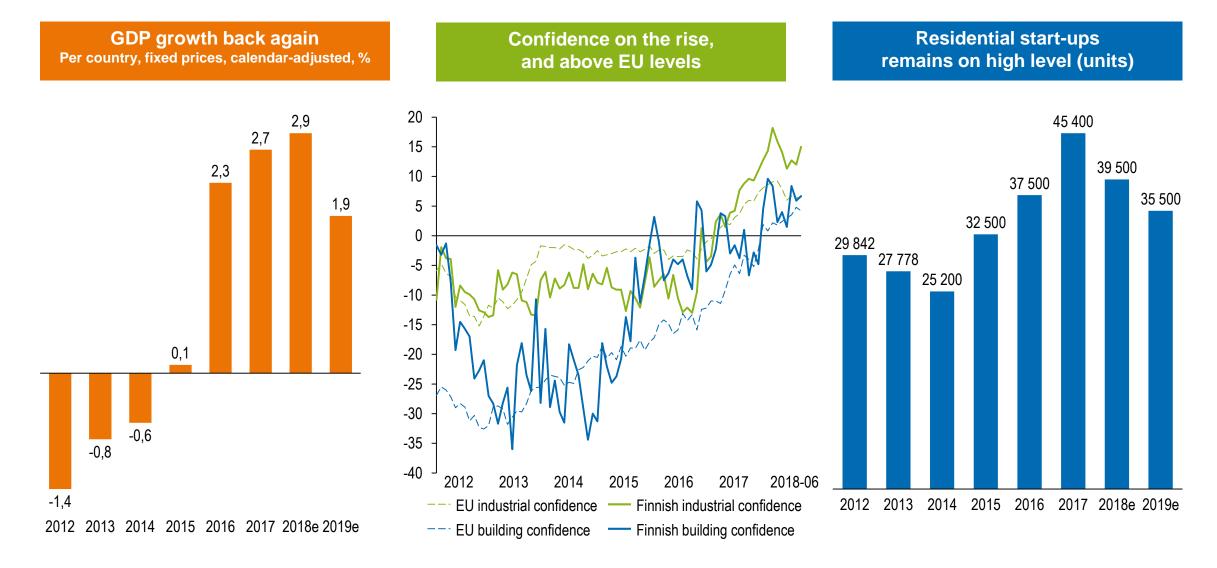


#### ... indicates an opportunity to diversify further into industry and infrastructure

Construction and renovation				Industrial	Infrastructure
New construction		Renovation		Industrial	
Residential	Non-residential	Residential	Non-residential	production	Infrastructure
~40% of Sales		<b>∼40%</b> of Sales		~15% of Sales	~5% of Sales



#### Market development promising for the next years



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European comission Economic Sentiment Indicators 2018-08-22 Statistics Finland 2012-2019F





Ahlsell Finland at a glance

Finland is a promising place to be



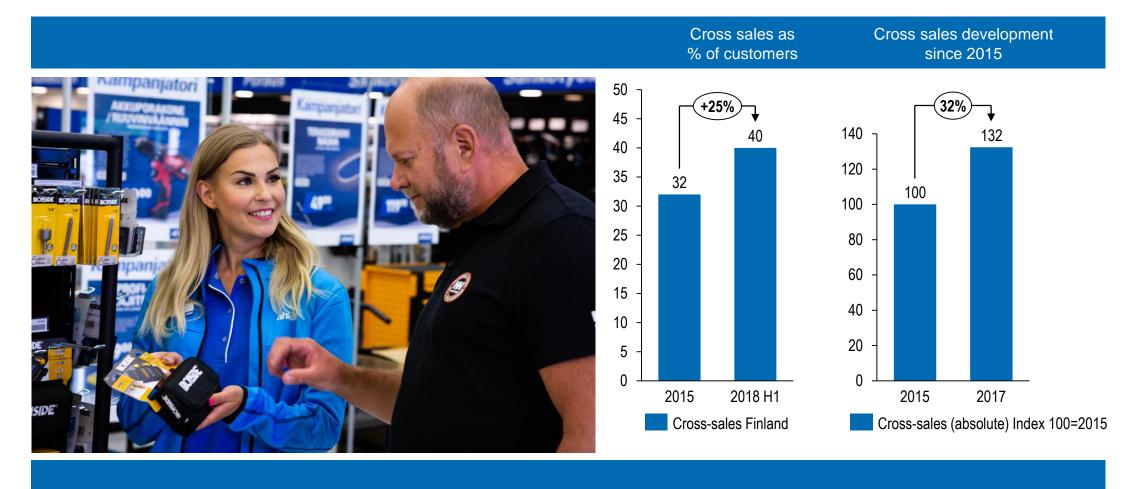
## **Finnish management priorities**

Invest in initiatives	<ul> <li>Segment-specific initiatives (construction, facility management)</li> <li>Increase sales of private labels</li> </ul>	and be the innovation leader
Acquire	<ul> <li>Integrate acquisitions and realise synergies</li> <li>Conduct further strategic acquisitions to build position in secondary segments</li> </ul>	to maximise synergies
Invest in processes and governance	<ul> <li>Leverage new decentralised and result-oriented organisation</li> <li>Competence development in leadership and sales</li> </ul>	to increase efficiency
Further invest in proven model	<ul> <li>Recapture market share in HVAC &amp; Plumbing and continue building strong second leg(s) in Electrical and Tools &amp; Supplies</li> <li>Increase cross-sales towards installers, especially within T&amp;S</li> <li>Improved branch network and competitive e-commerce solutions</li> </ul>	to meet future demand



Finland

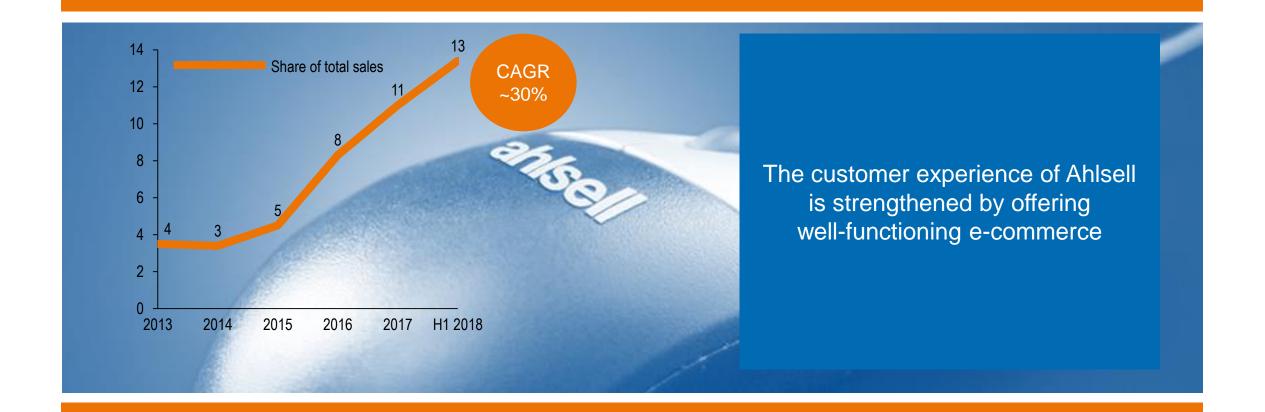
#### **Multi-segment customers increasing in importance**



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### **Competitive e-commerce solution resulting in strong growth**





## Profitable growth by successfully target customer groups

#### **Example: Vantaa Energy**

#### Benefits for Vantaa Energy to work solely with Ahlsell

- Lower product cost by optimising volumes
- Streamlining the supply chain (logistics) to make it more efficient and sustainable
- Simplify the ordering process (e.g. through e-commerce) and reduce invoice handling

#### Benefits for Ahlsell to be the sole supplier to Vantaa Energy

- Increased sales volumes to the customer (~10x)
- Improved profitability through increased cross-sales





Photo: Vantaa Energy. About Vantaa Energy LTD: One of Finland's largest energy companies, co-owned by Vantaa City and Helsinki City. The company has a strong focus on sustainable energy, and their waste power plants handle nearly 400,000 tonnes of waste annually. The plants reduce the use of fossil fuels by 30% and the company's carbon dioxide emissions in Vantaa by 20%. Ahlsell has been cooperating with Vantaa Energy for more than 10 years in HVAC & Plumbing. Since the start of 2018, Ahlsell delivers "most" for maintenance, repair and operations as a direct result of successful targeting.



#### Increased M&A focus and a pipeline bigger than ever before





M&A team and pipeline stronger than ever

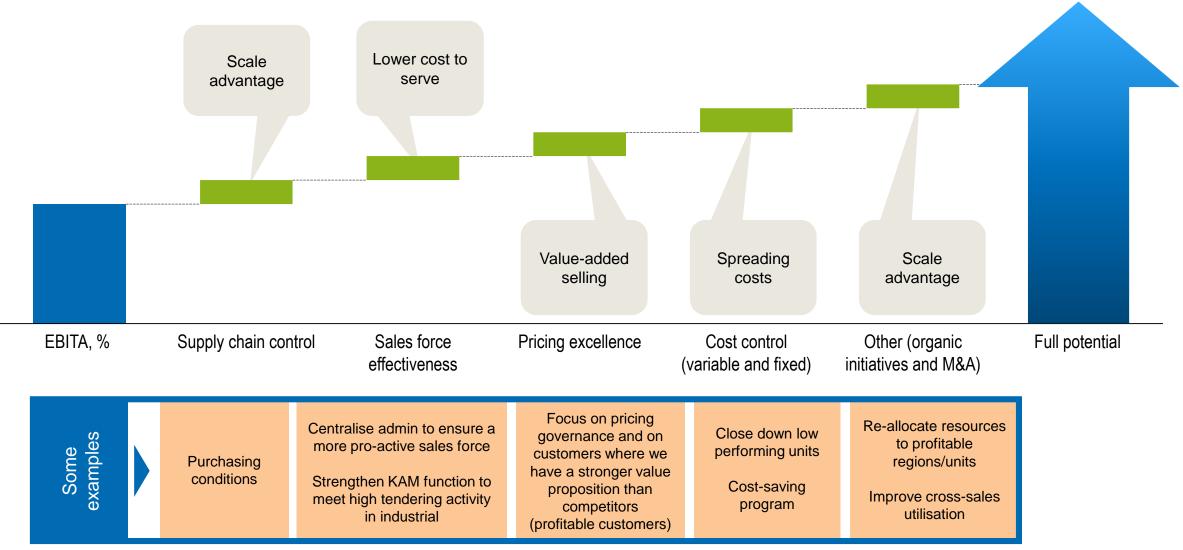
∼2 M&A targets realized since listing

corresponding to ~75 MSEK of sales

M&A targets of varying size in pipeline corresponding to ~13 BSEK of sales



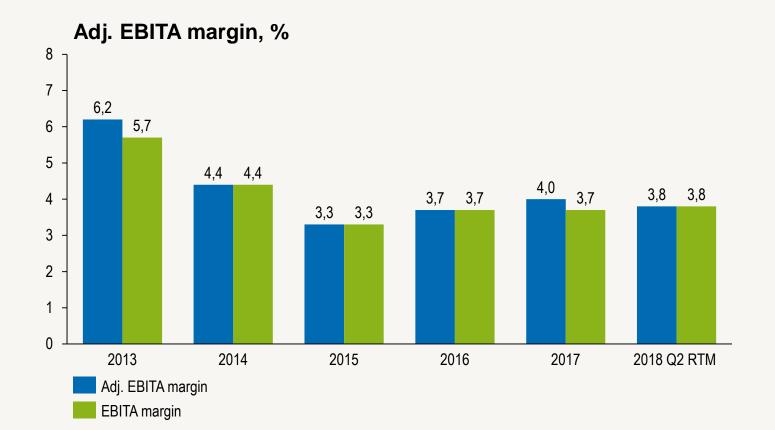
### What drives our operational leverage potential?



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Finland

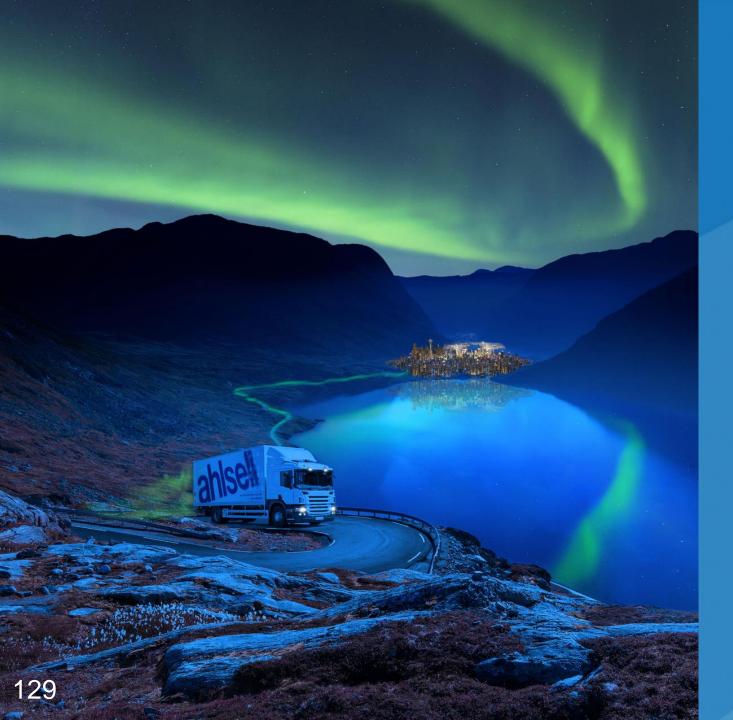
# Ambition: Back to previous margin levels in the mid-term



Finland

#### 128

to in conttilli



Ahlsell Finland at a glance

Finland is a promising place to be



## ahlsell





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#### Attractive total shareholder return proposition

Leadership	Leader in Nordic markets with attractive structural growth dynamics		
Ahlsell model	Superior scale and unique value proposition driving operational and financial excellence		
Strong cash flow	Robust and resilient business model delivering strong cash generation		
Growth	Tangible growth potential from market strength and initiatives		
M&A machine	Integral M&A growth with proven track record and extensive active acquisition pipeline		
Sustainability	Sustainability leader within Nordic distribution		
Management	Experienced and committed management team		

#### **Branch insight tour**

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- Joint walk to the branch ~100 meters
- Meet up outside the hotel in groups no. 1-10
- Bring all your belongings
- Maybe a coffee to go?
- 11 stations in one hour (Swedish perspective)
  - 1. Personal Protective Equipment
  - 2. Private Label
  - 3. HVAC & Plumbing
  - 4. Coffee corner
  - 5. Average branch
  - 6. Electrical
  - 7. Sustainability
  - 8. Tools & Supplies
  - 9. Campaign corner
  - 10. Cashier and check-out
  - 11. Credit handling

## **THANK YOU!**